

Job Seeker Compliance Data –September Quarter 2008

Table 1 - Top 5 reasons for failure by failure type

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	22452	54.06
	Failed to comply with activity agreement with Provider	9826	23.66
	Failure reconnection with Provider	2409	5.80
	Unsatisfactory attendance at Work for the Dole project	1985	4.78
	Failed to attend reconnection appointment	1392	3.35
	Other	3467	8.35
Total Participation Failures		41531	100.00

Notes:

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	1623	55.70
	Dismissed from employment due to misconduct	814	27.93
	Unsatisfactory participation in full time Work for the Dole	191	6.55
	Failed to start suitable job as arranged	139	4.77
	Failed to accept an offer of suitable employment	125	4.29
	Other	22	0.75
Total Serious Failures		2914	100.00

1. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2a - Newstart Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	15355	53.75
	Failed to comply with activity agreement with Provider	6586	23.06
	Failure reconnection with Provider	1626	5.69
	Unsatisfactory attendance at Work for the Dole project	1526	5.34
	Failed to attend reconnection appointment	963	3.37
	Other	2509	8.78
Total Newstart Allowance Participation Failures		28565	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	1350	55.74
	Dismissed from employment due to misconduct	668	27.58
	Unsatisfactory participation in full time Work for the Dole	171	7.06
	Failed to start suitable job as arranged	108	4.46
	Failed to accept an offer of suitable employment	105	4.34
	Other	20	0.83
Total Newstart Serious Failures		2422	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2b - Youth Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	5802	53.50
	Failed to comply with activity agreement with Provider	2799	25.81
	Failure reconnection with Provider	696	6.42
	Failed to attend reconnection appointment	392	3.61
	Unsatisfactory attendance at Work for the Dole project	360	3.32
	Other	796	7.34
Total Youth Allowance Participation Failures		10845	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	266	56.00
	Dismissed from employment due to misconduct	140	29.47
	Failed to start suitable job as arranged	31	6.53
	Unsatisfactory participation in full time Work for the Dole	20	4.21
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Youth Allowance Serious Failures		475	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
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Table 2c - Parenting Payment Single

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	1142	61.17
	Failed to comply with activity agreement with Provider	385	20.62
	Unsatisfactory attendance at Work for the Dole project	84	4.50
	Failure reconnection with Provider	80	4.28
	Failed to attend reconnection appointment	35	1.87
	Other	141	7.55
Total Parenting Payment Single Participation Failures		1867	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	All reasons	<20	N/A
Total Parenting Payment Single Serious Failures		<20	N/A

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
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Table 2d – Parenting Payment Partnered

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	153	60.24
	Failed to comply with activity agreement with Provider	56	22.05
	Unsatisfactory attendance at Work for the Dole project	<20	N/A
	Delayed entering into activity agreement with Provider	<20	N/A
	Failure reconnection with Provider	<20	N/A
	Other	<20	N/A
Total Parenting Payment Partnered Participation Failures		254	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	All reasons	<20	N/A
Total Parenting Payment Partnered Serious Failures		<20	N/A

1. This is the first quarter where compliance data for Parenting Payment Partnered has been published. This is due to the change in participation requirements that came in to effect for eligible parents on 1 July 2007 due to the Welfare to Work legislation.
2. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
3. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
4. Provider = employment service provider.
5. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2e - Special Benefit

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	All reasons	<20	N/A
Total Special Benefit Participation Failures		<20	N/A

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	All reasons	<20	N/A
Total Special Benefit Serious Failures		<20	N/A

Notes:

1. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3a - Indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	3391	59.95
	Failed to comply with activity agreement with Provider	856	15.13
	Failure reconnection with Provider	444	7.85
	Unsatisfactory attendance at Work for the Dole project	340	6.01
	Failed to attend Work for the Dole interview	185	3.27
	Other	440	7.78
Total Indigenous Participation Failures		5656	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	114	45.60
	Dismissed from employment due to misconduct	59	23.60
	Unsatisfactory participation in full time Work for the Dole	44	17.60
	Failed to start suitable job as arranged	<20	N/A
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Indigenous Serious Failures		250	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3b – Non-Indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	19061	53.13
	Failed to comply with activity agreement with Provider	8970	25.00
	Failure reconnection with Provider	1965	5.48
	Unsatisfactory attendance at Work for the Dole project	1645	4.59
	Failed to attend reconnection appointment	1224	3.41
	Other	3010	8.39
Total Non-Indigenous Participation Failures		35875	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	1509	56.64
	Dismissed from employment due to misconduct	755	28.34
	Unsatisfactory attendance at full time Work for Dole	147	5.52
	Failed to start suitable job as arranged	123	4.62
	Failed to accept an offer of suitable employment	114	4.28
	Other	<20	N/A
Total Non-Indigenous Serious Failures		2664	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4a – Female

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	7680	56.88
	Failed to comply with activity agreement with Provider	3063	22.69
	Failure reconnection with Provider	735	5.44
	Unsatisfactory attendance at Work for the Dole project	603	4.47
	Failed to attend reconnection appointment	332	2.46
	Other	1089	8.07
Total Female Participation Failures		13502	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	471	65.15
	Dismissed from employment due to misconduct	172	23.79
	Unsatisfactory attendance at full time Work for Dole	31	4.29
	Failed to start suitable job as arranged	23	3.18
	Failed to accept an offer of suitable employment	23	3.18
	Other	<20	N/A
Total Female Serious Failures		723	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Dept. of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4b – Male

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	14772	52.70
	Failed to comply with activity agreement with Provider	6763	24.13
	Failure reconnection with Provider	1674	5.97
	Unsatisfactory attendance at Work for the Dole project	1382	4.93
	Failed to attend reconnection appointment	1060	3.78
	Other	2378	8.48
Total Male Participation Failures		28029	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	1152	52.58
	Dismissed from employment due to misconduct	642	29.30
	Unsatisfactory attendance at full time Work for Dole	160	7.30
	Failed to start suitable job as arranged	116	5.29
	Failed to accept an offer of suitable employment	102	4.66
	Other	<20	N/A
Total Male Serious Failures		2191	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5a - Age under 18 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	1488	54.97
	Failed to comply with activity agreement with Provider	815	30.11
	Failure reconnection with Provider	190	7.02
	Failed to attend reconnection appointment	92	3.40
	Failed to attend job interview	57	2.11
	Other	65	2.40
Total under 18 years Participation Failures		2707	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	35	52.24
	Dismissed from employment due to misconduct	24	35.82
	Other	<20	N/A
Total under 18 years Serious Failures		67	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5b - Age 18 to 20 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	4277	53.03
	Failed to comply with activity agreement with Provider	1968	24.40
	Failure reconnection with Provider	503	6.24
	Unsatisfactory attendance at Work for the Dole project	356	4.41
	Failed to attend reconnection appointment	294	3.65
	Other	667	8.27
Total Participation Failures for 18 to 20 year-olds		8065	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	229	55.99
	Dismissed from employment due to misconduct	120	29.34
	Failed to start suitable job as arranged	26	6.36
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Serious Failures for 18 to 20 year-olds		409	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5c - Age 21 to 24 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	4438	52.17
	Failed to comply with activity agreement with Provider	2080	24.45
	Failure reconnection with Provider	502	5.90
	Unsatisfactory attendance at Work for the Dole project	448	5.27
	Failed to attend reconnection appointment	337	3.96
	Other	701	8.24
Total Participation Failures for 21 to 24 year-olds		8506	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	327	56.38
	Dismissed from employment due to misconduct	154	26.55
	Unsatisfactory attendance at Work For Dole	43	7.41
	Failed to start suitable job as arranged	27	4.66
	Failed to accept an offer of suitable employment	23	3.97
	Other	<20	N/A
Total Serious Failures for 21 to 24 year-olds		580	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5d - Age 25 to 29 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	3762	55.01
	Failed to comply with activity agreement with Provider	1452	21.23
	Failure reconnection with Provider	450	6.58
	Unsatisfactory attendance at Work for the Dole project	357	5.22
	Failed to attend reconnection appointment	261	3.82
	Other	557	8.14
Total Participation Failures for 25 to 29 year-olds		6839	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	288	54.75
	Dismissed from employment due to misconduct	147	27.95
	Unsatisfactory attendance at Work For Dole	43	8.17
	Failed to start suitable job as arranged	31	5.89
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Serious Failures for 25 to 29 year-olds		526	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5e - Age 30 to 34 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	2772	56.76
	Failed to comply with activity agreement with Provider	997	20.41
	Failure reconnection with Provider	291	5.96
	Unsatisfactory attendance at Work for the Dole project	250	5.12
	Failed to attend reconnection appointment	173	3.54
	Other	401	8.21
Total Participation Failures for 30 to 34 year-olds		4884	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	217	57.11
	Dismissed from employment due to misconduct	98	25.79
	Unsatisfactory attendance at Work For Dole	26	6.84
	Failed to start suitable job as arranged	23	6.05
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Serious Failures for 30 to 34 year-olds		380	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5f - Age 35 to 39 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	2220	54.90
	Failed to comply with activity agreement with Provider	841	20.80
	Unsatisfactory attendance at Work for the Dole project	247	6.11
	Failure reconnection with Provider	228	5.64
	Failed to attend reconnection appointment	112	2.77
	Other	396	9.79
Total Participation Failures for 35 to 39 year-olds		4044	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	175	55.03
	Dismissed from employment due to misconduct	102	32.08
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to accept an offer of suitable employment	<20	N/A
	Failed to start suitable job as arranged	<20	N/A
	Other	<20	N/A
Total Serious Failures for 35 to 39 year-olds		318	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5g - Age 40 to 44 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	1494	54.73
	Failed to comply with activity agreement with Provider	610	22.34
	Unsatisfactory attendance at Work for the Dole project	169	6.19
	Failure reconnection with Provider	138	5.05
	Failed to attend Work for the Dole interview	69	2.53
	Other	250	9.16
Total Participation Failures for 40 to 44 year-olds		2730	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	124	55.36
	Dismissed from employment due to misconduct	61	27.23
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to start suitable job as arranged	<20	N/A
	Failed to accept an offer of suitable employment	<20	N/A
	Other	<20	N/A
Total Serious Failures for 40 to 44 year-olds		224	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5h - Age 45 to 49 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	1024	53.31
	Failed to comply with activity agreement with Provider	474	24.67
	Unsatisfactory attendance at Work for the Dole project	142	7.39
	Failed to attend Work for the Dole interview	61	3.18
	Failure reconnection with Provider	59	3.07
	Other	161	8.38
Total Participation Failures for 45 to 49 year-olds		1921	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	93	52.84
	Dismissed from employment due to misconduct	47	26.70
	Failed to accept an offer of suitable employment	<20	N/A
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to start suitable job as arranged	<20	N/A
	Other	<20	N/A
Total Serious Failures for 45 to 49 year-olds		176	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5i - Age 50 to 54 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	557	52.55
	Failed to comply with activity agreement with Provider	346	32.64
	Failure reconnection with Provider	34	3.21
	Delayed entering into activity agreement with Provider	30	2.83
	Failed to attend reconnection appointment	24	2.26
	Other	69	6.51
Total Participation Failures for 50 to 54 year-olds		1060	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	64	51.20
	Dismissed from employment due to misconduct	37	29.60
	Failed to accept an offer of suitable employment	<20	N/A
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to start suitable job as arranged	<20	N/A
	Other	<20	N/A
Total Serious Failures for 50 to 54 year-olds		125	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5j - Age 55 to 59 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	288	53.63
	Failed to comply with activity agreement with Provider	168	31.28
	Delayed entering into activity agreement with Provider	25	4.66
	Failed to attend job interview	<20	N/A
	Failure reconnection with Provider	<20	N/A
	Other	34	6.33
Total Participation Failures for 55 to 59 year-olds		537	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	37	58.73
	Dismissed from employment due to misconduct	<20	N/A
	Failed to accept an offer of suitable employment	<20	N/A
	Unsatisfactory attendance at Work For Dole	<20	N/A
	Failed to start suitable job as arranged	<20	N/A
	Other	<20	N/A
Total Serious Failures for 55 to 59 year-olds		63	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5k - Age 60 years and over

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Participation Failures	Failed to attend interview with Provider	132	55.46
	Failed to comply with activity agreement with Provider	75	31.51
	Delayed entering into activity agreement with Provider	<20	N/A
	Failure reconnection with Provider	<20	N/A
	Other	<20	N/A
Total Participation Failures for age 60 years and over		238	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures
Serious Failures	Voluntarily unemployed - left without good reason	34	73.91
	Dismissed from employment due to misconduct	<20	N/A
	Other	<20	N/A
Total Serious Failures for 55 to 59 year-olds		46	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 6 – Eight week Non-Payment periods incurred by job seekers

Reason for 8 week Non-Payment Period	Number	Percentage
Third or subsequent Participation Failure	2460	45.80
Serious Failures	2911	54.20
Total	5371	100.00

Notes:

1. The above tables show participation and serious failures resulting in an eight week non-payment period that were applied during the first quarter of the 2008/09 financial year (i.e. applied in the period 1/07/2008-30/09/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/12/2008). The lag allowed to the end of the subsequent quarter provides resolution of a large proportion of reviews.
2. The total number of 8 week NPPs imposed in the September quarter represents approximately 0.74 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).