

## Job Seeker Compliance Data – March Quarter 2009

**Table 1 - Top 5 reasons for failure by failure type**

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	22,709	53.40%	65,236	53.70%
	Failed to comply with activity agreement with Provider	9,808	23.06%	28,206	23.22%
	Failure reconnection with Provider	3,221	7.57%	8,447	6.95%
	Unsatisfactory attendance at Work for the Dole project	2,157	5.07%	6,002	4.94%
	Failed to attend reconnection appointment	1,640	3.86%	4,303	3.54%
	Other	2,992	7.04%	9,283	7.64%
<b>Total Participation Failures</b>		<b>42,527</b>	<b>100.00%</b>	<b>121,477</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,523	55.40%	4,446	55.33%
	Dismissed from employment due to misconduct	889	32.34%	2,419	30.10%
	Unsatisfactory participation in full time Work for the Dole	198	7.20%	530	6.60%
	Failed to accept an offer of suitable employment	66	2.40%	301	3.75%
	Failed to start suitable job as arranged	48	1.75%	264	3.29%
	Other	25	0.91%	76	0.95%
<b>Total Serious Failures</b>		<b>2,749</b>	<b>100.00%</b>	<b>8,036</b>	<b>100.00%</b>

## Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 1/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2a - Newstart Allowance**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	15,455	52.87%	44,317	53.29%
	Failed to comply with activity agreement with Provider	6,571	22.48%	18,853	22.67%
	Failure reconnection with Provider	2,159	7.39%	5,668	6.82%
	Unsatisfactory attendance at Work for the Dole project	1,662	5.69%	4,558	5.48%
	Failed to attend reconnection appointment	1,122	3.84%	2,903	3.49%
	Other	2,263	7.74%	6,861	8.25%
<b>Total Newstart Allowance Participation Failures</b>		<b>29,232</b>	<b>100.00%</b>	<b>83,160</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,283	54.69%	3,732	55.16%
	Dismissed from employment due to misconduct	767	32.69%	2,033	30.05%
	Unsatisfactory participation in full time Work for Dole	179	7.63%	478	7.06%
	Failed to accept an offer of suitable employment	56	2.39%	249	3.68%
	Failed to start suitable job as arranged	39	1.66%	206	3.04%
	Other	22	0.94%	68	1.01%
<b>Total Newstart Serious Failures</b>		<b>2346</b>	<b>100.00%</b>	<b>6,766</b>	<b>100.00%</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2b - Youth Allowance**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	6,161	53.00%	17,449	53.12%
	Failed to comply with activity agreement with Provider	2,927	25.18%	8,315	25.31%
	Failure reconnection with Provider	949	8.16%	2,475	7.53%
	Failed to attend reconnection appointment	491	4.22%	1,306	3.98%
	Unsatisfactory attendance at Work for the Dole project	437	3.76%	1,225	3.73%
	Other	660	5.68%	2,079	6.33%
<b>Total Youth Allowance Participation Failures</b>		<b>11,625</b>	<b>100.00%</b>	<b>32,849</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	236	60.20%	694	56.98%
	Dismissed from employment due to misconduct	117	29.85%	368	30.21%
	Unsatisfactory attendance at full time Work for the Dole	<20	N/A	52	4.27%
	Failed to start suitable job as arranged	<20	N/A	52	4.27%
	Failed to accept an offer of suitable employment	<20	N/A	44	3.61%
	Other	<20	N/A	<20	N/A
<b>Total Youth Allowance Serious Failures</b>		<b>392</b>	<b>100.00%</b>	<b>1,218</b>	<b>100.00%</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2c - Parenting Payment Single**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	993	65.50%	3,101	63.85%
	Failed to comply with activity agreement with Provider	275	18.14%	898	18.49%
	Failure reconnection with Provider	109	7.19%	287	5.91%
	Unsatisfactory attendance at Work for the Dole project	52	3.43%	185	3.81%
	Failed to attend reconnection appointment	27	1.78%	91	1.87%
	Other	60	3.96%	295	6.07%
<b>Total Parenting Payment Single Participation Failures</b>		<b>1,516</b>	<b>100.00%</b>	<b>4,857</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	46	100.00
<b>Total Parenting Payment Single Serious Failures</b>		<b>&lt;20</b>	<b>100.00</b>	<b>46</b>	<b>100.00</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

## Table 2d - Special Benefit

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	All reasons	N/A	N/A	N/A	N/A
<b>Total Special Benefit Participation Failures</b>		<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	0	0	0	0
<b>Total Special benefit Serious Failures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2e – Parenting Payment Partnered**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	100	64.94%	369	60.39%
	Failed to comply with activity agreement with Provider	35	22.73%	140	22.91%
	Other	<20	N/A	102	16.69%
<b>Total Special Benefit Participation Failures</b>		<b>203</b>	<b>100.00%</b>	<b>611</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00%	<20	100.00%
<b>Total Special benefit Serious Failures</b>		<b>&lt;20</b>	<b>100.00%</b>	<b>&lt;20</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3a - Indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,135	57.20%	9,362	57.96%
	Failed to comply with activity agreement with Provider	711	12.97%	2,318	14.35%
	Failure reconnection with Provider	648	11.82%	1,656	10.25%
	Unsatisfactory attendance at Work for the Dole project	329	6.00%	1,000	6.19%
	Failed to attend Work for the Dole interview	270	4.93%	664	4.11%
	Other	388	7.08%	1,152	7.13%
<b>Total Indigenous Participation Failures</b>		<b>5,481</b>	<b>100.00%</b>	<b>16,152</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	70	36.84%	279	43.73%
	Dismissed from employment due to misconduct	55	28.95%	151	23.67%
	Unsatisfactory attendance at full time Work for the Dole	43	22.63%	129	20.22%
	Failed to start suitable job as arranged	<20	N/A	33	5.17%
	Work for the Dole – unacceptable behaviour (VLTU customer)	<20	N/A	24	3.29%
	Other	<20	N/A	22	3.45%
<b>Total Indigenous Serious Failures</b>		<b>190</b>	<b>100.00%</b>	<b>638</b>	<b>100.00%</b>

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3b – Non-indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	19,574	52.84%	55,874	53.05%
	Failed to comply with activity agreement with Provider	9,097	24.56%	25,888	24.58%
	Failure reconnection with Provider	2,573	6.95%	6,791	6.45%
	Unsatisfactory attendance at Work for the Dole project	1,828	4.93%	5,002	4.75%
	Failed to attend reconnection appointment	1,443	3.90%	3,788	3.60%
	Other	2,531	6.83%	7,982	7.58%
<b>Total Non-Indigenous Participation Failures</b>		<b>37,046</b>	<b>100.00%</b>	<b>105,325</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,453	56.78%	4,167	56.33%
	Dismissed from employment due to misconduct	834	32.59%	2,268	30.66%
	Unsatisfactory attendance at full time Work for the Dole	155	6.06%	401	5.42%
	Failed to accept an offer of suitable employment	62	2.42%	280	3.78%
	Failed to start suitable job as arranged	41	1.60%	231	3.12%
	Other	<20	N/A	51	0.69%
<b>Total Non-Indigenous Serious Failures</b>		<b>2,559</b>	<b>100.00%</b>	<b>7,398</b>	<b>100.00%</b>

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4a – Female**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	7,685	57.05%	22,440	57.14%
	Failed to comply with activity agreement with Provider	2,961	21.98%	8,631	21.98%
	Failure reconnection with Provider	968	7.19%	2,577	6.56%
	Unsatisfactory attendance at Work for the Dole project	592	4.39%	1,746	4.45%
	Failed to attend reconnection appointment	391	2.90%	1,059	2.70%
	Other	873	6.48%	2,818	7.18%
<b>Total Female Participation Failures</b>		<b>13,470</b>	<b>100.00%</b>	<b>39,271</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	497	67.07%	1,356	65.44%
	Dismissed from employment due to misconduct	189	25.51%	509	24.57%
	Unsatisfactory attendance at full time Work for the Dole	26	3.51%	82	3.96%
	Failed to accept an offer of suitable employment	<20	N/A	70	3.38%
	Failed to start suitable job as arranged	<20	N/A	44	2.12%
	Other	<20	N/A	<20	N/A
<b>Total Female Serious Failures</b>		<b>741</b>	<b>100.00%</b>	<b>2,072</b>	<b>100.00%</b>

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4b – Male**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	15,024	51.71%	42,796	52.06%
	Failed to comply with activity agreement with Provider	6,847	23.56%	19,575	23.81%
	Failure reconnection with Provider	2,253	7.75%	5,870	7.14%
	Unsatisfactory attendance at Work for the Dole project	1,565	5.39%	4,256	5.18%
	Failed to attend reconnection appointment	1,249	4.30%	3,244	3.95%
	Other	2,119	7.29%	6,465	7.86%
<b>Total Male Participation Failures</b>		<b>29,057</b>	<b>100.00%</b>	<b>82,206</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,026	51.10%	3,090	51.81%
	Dismissed from employment due to misconduct	700	34.86%	1,910	32.03%
	Unsatisfactory attendance at full time Work for the Dole	172	8.57%	448	7.51%
	Failed to accept an offer of suitable employment	50	2.49%	231	3.87%
	Failed to start suitable job as arranged	41	2.04%	220	3.69%
	Other	<20	N/A	65	1.09%
<b>Total Male Serious Failures</b>		<b>2,008</b>	<b>100.00%</b>	<b>5,964</b>	<b>100.00%</b>

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5a - Age under 18 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,522	56.02%	4,479	55.27%
	Failed to comply with activity agreement with Provider	792	29.15%	2,396	29.57%
	Failure reconnection with Provider	204	7.51%	614	7.58%
	Failed to attend reconnection appointment	122	4.49%	331	4.08%
	Failed to attend job interview	27	0.99%	103	1.27%
	Other	50	1.84%	181	2.23%
<b>Total under 18 years Participation Failures</b>		<b>2,717</b>	<b>100.00%</b>	<b>8,104</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	30	55.56%	103	58.86%
	Dismissed from employment due to misconduct	23	42.59%	59	33.71%
	Failure to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total under 18 years Serious Failures</b>		<b>54</b>	<b>100.00%</b>	<b>175</b>	<b>100.00%</b>

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5b - Age 18 to 20 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4,585	52.00%	12,857	52.44%
	Failed to comply with activity agreement with Provider	2,121	24.06%	5,866	23.93%
	Failure reconnection with Provider	737	8.36%	1,843	7.52%
	Unsatisfactory attendance at Work for the Dole project	433	4.91%	1,211	4.94%
	Failed to attend reconnection appointment	364	4.13%	962	3.92%
	Other	577	6.54%	1,779	7.26%
<b>Total Participation Failures for 18 to 20 year-olds</b>		<b>8,817</b>	<b>100.00%</b>	<b>24,518</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	215	60.56%	609	56.76%
	Dismissed from employment due to misconduct	105	29.58%	327	30.48%
	Unsatisfactory attendance at Work For Dole	<20	N/A	49	4.57%
	Failed to start suitable job as arranged	<20	N/A	45	4.19%
	Failed to accept an offer of suitable employment	<20	N/A	35	3.26%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 18 to 20 year-olds</b>		<b>355</b>	<b>100.00%</b>	<b>1,073</b>	<b>100.00%</b>

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5c - Age 21 to 24 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4,868	50.97%	13,393	51.23%
	Failed to comply with activity agreement with Provider	2,343	24.53%	6,402	24.49%
	Failure reconnection with Provider	743	7.78%	1,924	7.36%
	Unsatisfactory attendance at Work for the Dole project	539	5.64%	1,439	5.50%
	Failed to attend reconnection appointment	408	4.27%	1,055	4.04%
	Other	649	6.80%	1,930	7.38%
<b>Total Participation Failures for 21 to 24 year-olds</b>		<b>9,550</b>	<b>100.00%</b>	<b>26,143</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	324	56.45%	937	56.55%
	Dismissed from employment due to misconduct	172	29.97%	471	28.42%
	Unsatisfactory attendance at Work For Dole	48	8.36%	128	7.72%
	Failed to accept an offer of suitable employment	<20	N/A	50	3.02%
	Failed to start suitable job as arranged	<20	N/A	48	2.90%
	Other	<20	N/A	23	1.39%
<b>Total Serious Failures for 21 to 24 year-olds:</b>		<b>574</b>	<b>100.00%</b>	<b>1,657</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5d - Age 25 to 29 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,838	53.50%	10,905	54.32%
	Failed to comply with activity agreement with Provider	1,436	20.02%	4,157	20.71%
	Failure reconnection with Provider	584	8.14%	1,545	7.70%
	Unsatisfactory attendance at Work for the Dole project	416	5.80%	1,082	5.39%
	Failed to attend reconnection appointment	331	4.61%	815	4.06%
	Other	569	7.93%	1,570	7.82%
<b>Total Participation Failures for 25 to 29 year-olds</b>		<b>7,174</b>	<b>100.00%</b>	<b>20,074</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	337	57.12%	881	55.94%
	Dismissed from employment due to misconduct	177	30.00%	460	29.21%
	Unsatisfactory attendance at Work For Dole	50	8.47%	121	7.68%
	Failed to start suitable job as arranged	<20	N/A	57	3.62%
	Failed to accept an offer of suitable employment	<20	N/A	40	2.54%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 25 to 29 year-olds</b>		<b>590</b>	<b>100.00%</b>	<b>1,575</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5e - Age 30 to 34 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,575	53.96%	7,651	55.34%
	Failed to comply with activity agreement with Provider	1,020	21.37%	2,817	20.37%
	Failure reconnection with Provider	383	8.03%	1,006	7.28%
	Unsatisfactory attendance at Work for the Dole project	272	5.70%	759	5.49%
	Failed to attend reconnection appointment	173	3.63%	485	3.51%
	Other	349	7.31%	1,108	8.01%
<b>Total Participation Failures for 30 to 34 year-olds</b>		<b>4,772</b>	<b>100.00%</b>	<b>13,826</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	168	53.50%	555	55.78%
	Dismissed from employment due to misconduct	111	35.35%	295	29.65%
	Unsatisfactory attendance at Work For Dole	22	7.01%	65	6.53%
	Failed to start suitable job as arranged	<20	N/A	43	4.32%
	Failed to accept an offer of suitable employment	<20	N/A	30	3.02%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 30 to 34 year-olds</b>		<b>314</b>	<b>100.00%</b>	<b>995</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5f - Age 35 to 39 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,129	56.38%	6,269	55.89%
	Failed to comply with activity agreement with Provider	752	19.92%	2,252	20.08%
	Failure reconnection with Provider	266	7.04%	727	6.48%
	Unsatisfactory attendance at Work for the Dole project	236	6.25%	679	6.05%
	Failed to attend reconnection appointment	123	3.26%	342	3.05%
	Other	270	7.15%	967	8.62%
<b>Total Participation Failures for 35 to 39 year-olds</b>		<b>3,776</b>	<b>100.00%</b>	<b>11,217</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	150	52.82%	447	51.86%
	Dismissed from employment due to misconduct	102	35.92%	297	34.45%
	Unsatisfactory attendance at Work For Dole	<20	N/A	51	5.92%
	Failed to accept an offer of suitable employment	<20	N/A	34	3.94%
	Other	<20	N/A	33	3.83%
<b>Total Serious Failures for 35 to 39 year-olds:</b>		<b>284</b>	<b>100.00%</b>	<b>862</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5g - Age 40 to 44 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,390	55.89%	4,224	56.23%
	Failed to comply with activity agreement with Provider	521	20.95%	1,570	20.90%
	Unsatisfactory attendance at Work for the Dole project	139	5.59%	443	5.90%
	Failure reconnection with Provider	172	6.92%	434	5.78%
	Failed to attend Work for the Dole interview	75	3.02%	209	2.78%
	Other	190	7.64%	632	8.41%
<b>Total Participation Failures for 40 to 44 year-olds</b>		<b>2,487</b>	<b>100.00%</b>	<b>7,512</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	106	47.75%	319	51.87%
	Dismissed from employment due to misconduct	79	35.59%	190	30.89%
	Unsatisfactory attendance at Work For Dole	23	10.36%	57	9.27%
	Other	<20	N/A	49	7.97%
<b>Total Serious Failures for 40 to 44 year-olds</b>		<b>222</b>	<b>100.00%</b>	<b>615</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5h - Age 45 to 49 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	907	54.21%	2,762	53.08%
	Failed to comply with activity agreement with Provider	378	22.59%	1,254	24.10%
	Unsatisfactory attendance at Work for the Dole project	103	6.16%	350	6.73%
	Failure reconnection with Provider	82	4.90%	216	4.15%
	Failed to attend Work for the Dole interview	65	3.89%	166	3.19%
	Other	138	8.25%	455	8.74%
<b>Total Participation Failures for 45 to 49 year-olds</b>		<b>1,673</b>	<b>100.00%</b>	<b>5,203</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	87	51.18%	253	51.53%
	Dismissed from employment due to misconduct	62	36.47%	157	31.98%
	Failed to accept an offer of suitable employment	<20	N/A	33	6.72%
	Unsatisfactory attendance at Work For Dole	<20	N/A	32	6.52%
	Failed to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 45 to 49 year-olds</b>		<b>170</b>	<b>100.00%</b>	<b>491</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5i - Age 50 to 54 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	516	58.11%	1,568	55.54%
	Failed to comply with activity agreement with Provider	234	26.35%	846	29.97%
	Failure reconnection with Provider	29	3.27%	93	3.29%
	Delayed entering into activity agreement with Provider	24	2.70%	84	2.98%
	Failed to attend reconnection appointment	22	2.48%	55	1.95%
	Other	63	7.09%	177	6.27%
<b>Total Participation Failures for 50 to 54 year-olds</b>		<b>888</b>	<b>100.00%</b>	<b>2,823</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	41	48.24%	156	50.98%
	Dismissed from employment due to misconduct	33	38.82%	99	32.35%
	Failed to accept an offer of suitable employment	<20	N/A	24	7.84%
	Other	<20	N/A	27	8.82%
<b>Total Serious Failures for 50 to 54 year-olds</b>		<b>85</b>	<b>100.00%</b>	<b>306</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5j - Age 55 to 59 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	250	54.59%	765	53.61%
	Failed to comply with activity agreement with Provider	154	33.62%	458	32.10%
	Delayed entering into activity agreement with Provider	<20	N/A	62	4.34%
	Failure reconnection with Provider	<20	N/A	30	2.10%
	Other	40	9.26%	112	7.85%
<b>Total Participation Failures for 55 to 59 year-olds</b>		<b>458</b>	<b>100.00%</b>	<b>1,427</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	40	59.70%	111	59.68%
	Other	27	40.30%	75	40.32%
<b>Total Serious Failures for 55 to 59 year-olds</b>		<b>67</b>	<b>100.00%</b>	<b>186</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5k - Age 60 years and over**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	129	60.00%	363	57.62%
	Failed to comply with activity agreement with Provider	57	26.51%	188	29.84%
	Delayed entering into activity agreement with Provider	<20	N/A	36	5.71%
	Other	<20	N/A	43	6.83%
<b>Total Participation Failures for age 60 years and over</b>		<b>215</b>	<b>100.00%</b>	<b>630</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	25	73.53%	75	74.26%
	Other	<20	N/A	26	25.74
<b>Total Serious Failures for age 60 years and over</b>		<b>34</b>	<b>100.00%</b>	<b>101</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2008/09 financial year (i.e. applied in the period 01/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 6 – Eight week Non-Payment periods incurred by job seekers**

Reason for 8 week Non-Payment Period	Number	Percentage	Financial year to date number	Financial year to date percentage
Third or subsequent participation failure	2,397	46.89%	6,866	46.41%
Serious Failure	2,715	53.11%	7,927	53.59%
<b>Total</b>	<b>5,112</b>	<b>100.00%</b>	<b>14,793</b>	<b>100.00%</b>

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the third quarter of the 2008/09 financial year (i.e. applied in the period 1/01/2009-31/03/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2009).
2. The total number of 8 week NPPs imposed in the March quarter represents approximately 0.54 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 1.18 per cent of all job seekers subject to the Welfare to Work compliance framework during the nine months to 31 March 2009.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).