

Job Seeker Compliance Data – March Quarter 2008

Table 1 - Top 5 reasons for failure by failure type

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	28370	58.00	92894	56.26
	Failed to comply with activity agreement with Provider	10341	21.14	33124	20.06
	Unsatisfactory attendance at Work for the Dole project	2538	5.19	10640	6.44
	Failure reconnection with Provider	1547	3.16	2946	1.78
	Failed to attend reconnection appointment	1460	2.99	6603	4.00
	Other	4655	9.52	18904	11.45
Total Participation Failures		48911	100.00	165111	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	2075	57.88	6537	55.03
	Dismissed from employment due to misconduct	841	23.46	2670	22.48
	Unsatisfactory participation in full time Work for the Dole	243	6.78	825	6.95
	Failed to accept an offer of suitable employment	195	5.44	875	7.37
	Failed to start suitable job as arranged	184	5.13	798	6.72
	Other	47	1.31	173	1.46
Total Serious Failures		3585	100.00	11878	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2a - Newstart Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	19275	57.25	65064	55.58
	Failed to comply with activity agreement with Provider	6786	20.15	22540	19.26
	Unsatisfactory attendance at Work for the Dole project	2022	6.01	8458	7.23
	Failure reconnection with Provider	1080	3.21	2076	1.77
	Failed to attend Work for the Dole interview	1009	3.00	4536	3.88
	Other	3499	10.39	14384	12.29
Total Newstart Allowance Participation Failures		33671	100.00	117058	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1694	56.88	5382	54.66
	Dismissed from employment due to misconduct	705	23.67	2233	22.68
	Unsatisfactory participation in full time Work for Dole	222	7.45	741	7.53
	Failed to accept an offer of suitable employment	167	5.61	718	7.29
	Failed to start suitable job as arranged	148	4.97	622	6.32
	Other	42	1.41	151	1.53
Total Newstart Serious Failures		2978	100.00	9847	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2b - Youth Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	7063	57.89	23159	56.10
	Failed to comply with activity agreement with Provider	2887	23.66	9209	22.31
	Unsatisfactory attendance at Work for the Dole project	505	4.14	2159	5.23
	Failed to attend reconnection appointment	429	3.52	2002	4.85
	Failure reconnection with Provider	393	3.22	742	1.80
	Other	924	7.57	4012	9.72
Total Youth Allowance Participation Failures		12201	100.00	41283	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	369	63.08	1126	56.87
	Dismissed from employment due to misconduct	131	22.39	429	21.67
	Failed to start suitable job as arranged	32	5.47	166	8.38
	Failed to accept an offer of suitable employment	27	4.62	153	7.73
	Unsatisfactory attendance at full time Work for the Dole	21	3.59	84	4.24
	Other	<20	N/A	22	1.11
Total Youth Allowance Serious Failures		585	100.00	1980	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
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4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2c - Parenting Payment Single

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1803	68.74	4148	70.39
	Failed to comply with activity agreement with Provider	535	20.40	1139	19.33
	Failure reconnection with Provider	68	2.59	116	1.97
	Failure to attend Job interview	48	1.83	84	1.43
	Delayed entering into activity agreement with Provider	41	1.56	116	1.97
	Other	128	4.88	290	4.92
Total Parenting Payment Single Participation Failures		2623	100.00	5893	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	37	100.00
Total Parenting Payment Single Serious Failures		<20	100.00	37	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2d - Special Benefit

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	All reasons	<20	100.00	N/A	100.00
Total Special Benefit Participation Failures		<20	100.00	N/A	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	N/A	100.00
Total Special benefit Serious Failures		<20	100.00	N/A	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2e – Parenting Payment Partnered

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	229	55.58	522	60.63
	Failed to comply with activity agreement with Provider	133	32.28	234	27.18
	Other	50	12.14	105	12.20
Total Parenting Payment Partnered Participation Failures		412	100.00	861	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	N/A	<20	N/A
Total Parenting Payment Partnered Serious Failures		<20	N/A	<20	N/A

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3a - Indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4762	63.25	15734	61.32
	Failed to comply with activity agreement with Provider	1088	14.45	3477	13.55
	Unsatisfactory attendance at Work for the Dole project	498	6.61	1827	7.12
	Failure reconnection with Provider	308	4.09	553	2.16
	Failed to attend Work for the Dole interview	280	3.72	1178	4.59
	Other	593	7.88	2889	11.26
Total Indigenous Participation Failures		7529	100.00	25658	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	171	54.46	606	52.93
	Dismissed from employment due to misconduct	65	20.70	202	17.64
	Unsatisfactory attendance at full time Work for the Dole	37	11.78	144	12.58
	Failed to start suitable job as arranged	20	6.37	93	8.12
	Failed to accept an offer of suitable employment	11	3.50	65	5.68
	Other	<20	N/A	35	3.06
Total Indigenous Serious Failures		314	100.00	1145	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3b – Non-indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	23608	57.05	77160	55.33
	Failed to comply with activity agreement with Provider	9253	22.36	29647	21.26
	Unsatisfactory attendance at Work for the Dole project	2040	4.93	8813	6.32
	Failed to attend reconnection appointment	1285	3.11	4660	3.34
	Failure reconnection with Provider	1239	2.99	2393	1.72
	Other	3957	9.56	16780	12.03
Total Non-Indigenous Participation Failures		41382	100.00	139453	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1904	58.21	5931	55.26
	Dismissed from employment due to misconduct	776	23.72	2468	22.99
	Unsatisfactory attendance at full time Work for Dole	206	6.30	681	6.34
	Failed to accept an offer of suitable employment	184	5.63	810	7.55
	Failed to start suitable job as arranged	164	5.01	705	6.57
	Other	37	1.13	138	1.29
Total Non-Indigenous Serious Failures		3271	100.00	10733	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4a – Female

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	10292	60.76	32606	59.39
	Failed to comply with activity agreement with Provider	3614	21.34	10879	19.82
	Unsatisfactory attendance at Work for the Dole project	712	4.20	3006	5.48
	Failure reconnection with Provider	510	3.01	947	1.73
	Failed to attend reconnection appointment	416	2.46	1943	3.54
	Other	1395	8.24	5517	10.05
Total Female Participation Failures		16939	100.00	54898	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	641	68.56	1894	64.40
	Dismissed from employment due to misconduct	173	18.50	529	17.99
	Failed to accept an offer of suitable employment	42	4.49	210	7.14
	Unsatisfactory attendance at full time Work for Dole	40	4.28	140	4.76
	Failed to start suitable job as arranged	31	3.32	140	4.76
	Other	<20	N/A	28	0.95
Total Female Serious Failures		935	100.00	2941	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4b – Male

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	18078	56.54	60288	54.70
	Failed to comply with activity agreement with Provider	6727	21.04	22245	20.18
	Unsatisfactory attendance at Work for the Dole project	1826	5.71	7634	6.93
	Failed to attend reconnection appointment	1044	3.27	4898	4.44
	Failure reconnection with Provider	1037	3.24	1999	1.81
	Other	3260	10.20	13149	11.93
Total Male Participation Failures		31972	100.00	110213	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1434	54.11	4643	51.95
	Dismissed from employment due to misconduct	668	25.21	2141	23.96
	Unsatisfactory attendance at full time Work for Dole	203	7.66	685	7.66
	Failed to start suitable job as arranged	153	5.77	658	7.36
	Failed to accept an offer of suitable employment	153	5.77	665	7.44
	Other	39	1.47	145	1.62
Total Male Serious Failures		2650	100.00	8937	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5a - Age under 18 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1949	60.98	6449	59.95
	Failed to comply with activity agreement with Provider	870	27.22	2850	26.49
	Failure reconnection with Provider	119	3.72	209	1.94
	Failed to attend reconnection appointment	118	3.69	541	5.03
	Other	140	4.38	708	6.58
Total under 18 years Participation Failures		3196	100.00	10757	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	72	72.73	206	58.86
	Dismissed from employment due to misconduct	20	20.20	80	22.86
	Failure to start suitable job as arranged	<20	N/A	33	9.43
	Other	<20	N/A	31	8.86
Total under 18 years Serious Failures		99	100.00	350	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5b - Age 18 to 20 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	5080	56.65	16599	54.60
	Failed to comply with activity agreement with Provider	2003	22.34	6319	20.78
	Unsatisfactory attendance at Work for the Dole project	498	5.55	2133	7.02
	Failed to attend reconnection appointment	313	3.49	1459	4.80
	Failure reconnection with Provider	279	3.11	544	1.79
	Other	794	8.85	3349	11.02
Total Participation Failures for 18 to 20 year-olds		8967	100.00	30403	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	314	61.81	960	57.35
	Dismissed from employment due to misconduct	118	23.23	365	21.80
	Failed to start suitable job as arranged	27	5.31	131	7.83
	Failed to accept an offer of suitable employment	24	4.72	118	7.05
	Unsatisfactory attendance at Work For Dole	20	3.94	78	4.66
	Other	<20	N/A	22	1.31
Total Serious Failures for 18 to 20 year-olds		508	100.00	1674	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5c - Age 21 to 24 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	5272	55.13	17770	53.61
	Failed to comply with activity agreement with Provider	2105	22.01	6840	20.64
	Unsatisfactory attendance at Work for the Dole project	622	6.50	2612	7.88
	Failure reconnection with Provider	336	3.51	643	1.94
	Failed to attend reconnection appointment	317	3.32	1579	4.76
	Other	910	9.52	3703	11.17
Total Participation Failures for 21 to 24 year-olds		9562	100.00	33147	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	420	55.63	1323	53.50
	Dismissed from employment due to misconduct	186	24.64	571	23.09
	Unsatisfactory attendance at Work For Dole	61	8.08	213	8.61
	Failed to accept an offer of suitable employment	41	5.43	161	6.51
	Failed to start suitable job as arranged	36	4.77	158	6.39
	Other	<20	N/A	47	1.90
Total Serious Failures for 21 to 24 year-olds:		755	100.00	2473	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5d - Age 25 to 29 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4651	58.87	15040	56.67
	Failed to comply with activity agreement with Provider	1431	18.11	4695	17.69
	Unsatisfactory attendance at Work for the Dole project	451	5.71	1877	7.07
	Failure reconnection with Provider	289	3.66	550	2.07
	Failed to attend reconnection appointment	266	3.37	1221	4.60
	Other	813	10.29	3155	11.89
Total Participation Failures for 25 to 29 year-olds		7901	100.00	26538	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	402	60.63	1221	56.03
	Dismissed from employment due to misconduct	149	22.47	497	22.81
	Unsatisfactory attendance at Work For Dole	46	6.94	178	8.17
	Failed to start suitable job as arranged	36	5.43	132	6.06
	Failed to accept an offer of suitable employment	20	3.02	120	5.51
	Other	<20	N/A	31	1.42
Total Serious Failures for 25 to 29 year-olds		663	100.00	2179	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5e - Age 30 to 34 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3499	60.28	11290	58.14
	Failed to comply with activity agreement with Provider	1075	18.52	3372	17.36
	Unsatisfactory attendance at Work for the Dole project	306	5.27	1340	6.90
	Failure reconnection with Provider	190	3.27	365	1.88
	Failed to attend reconnection appointment	181	3.12	774	3.99
	Other	554	9.54	2279	11.74
Total Participation Failures for 30 to 34 year-olds		5805	100.00	19420	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	266	59.11	840	57.46
	Dismissed from employment due to misconduct	103	22.89	340	23.26
	Unsatisfactory attendance at Work For Dole	29	6.44	95	6.50
	Failed to start suitable job as arranged	27	6.00	93	6.36
	Failed to accept an offer of suitable employment	16	3.56	69	4.72
	Other	<20	N/A	25	1.71
Total Serious Failures for 30 to 34 year-olds		450	100.00	1462	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5f - Age 35 to 39 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2890	59.69	9407	58.31
	Failed to comply with activity agreement with Provider	932	19.25	2870	17.79
	Unsatisfactory attendance at Work for the Dole project	257	5.31	1075	6.66
	Failure reconnection with Provider	157	3.24	289	1.79
	Failed to attend Work for the Dole interview	139	2.87	597	3.70
	Other	467	9.64	1895	11.75
Total Participation Failures for 35 to 39 year-olds		4842	100.00	16133	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	193	54.52	636	54.17
	Dismissed from employment due to misconduct	84	23.73	277	23.59
	Unsatisfactory attendance at Work For Dole	26	7.34	85	7.24
	Failed to accept an offer of suitable employment	25	7.06	84	7.16
	Failed to start suitable job as arranged	21	5.93	78	6.64
	Other	<20	N/A	<20	N/A
Total Serious Failures for 35 to 39 year-olds:		354	100.00	1174	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5g - Age 40 to 44 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2115	60.33	6691	57.32
	Failed to comply with activity agreement with Provider	683	19.48	2211	18.94
	Unsatisfactory attendance at Work for the Dole project	187	5.33	827	7.08
	Failed to attend Work for the Dole interview	88	2.51	384	3.29
	Failure reconnection with Provider	82	2.34	159	1.36
	Other	351	10.01	1401	12.00
Total Participation Failures for 40 to 44 year-olds		3506	100.00	11673	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	162	55.86	508	54.45
	Dismissed from employment due to misconduct	82	28.28	230	24.65
	Other	46	15.86	195	20.90
Total Serious Failures for 40 to 44 year-olds		290	100.00	933	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5h - Age 45 to 49 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1465	55.39	4681	53.77
	Failed to comply with activity agreement with Provider	570	21.55	1822	20.93
	Unsatisfactory attendance at Work for the Dole project	198	7.49	716	8.23
	Delayed entering into activity agreement with Provider	74	2.80	235	2.70
	Failed to attend Work for the Dole interview	65	2.46	291	3.34
	Other	273	10.32	960	11.03
Total Participation Failures for 45 to 49 year-olds		2645	100.00	8705	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	104	50.24	374	49.28
	Dismissed from employment due to misconduct	52	25.12	161	21.21
	Unsatisfactory attendance at Work For Dole	22	10.63	70	9.22
	Failed to accept an offer of suitable employment	<20	N/A	87	11.46
	Failed to start suitable job as arranged	<20	N/A	55	7.25
	Other	<20	N/A	<20	N/A
Total Serious Failures for 45 to 49 year-olds		207	100.00	759	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5i - Age 50 to 54 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	815	58.17	2751	59.82
	Failed to comply with activity agreement with Provider	385	27.48	1181	25.68
	Delayed entering into activity agreement with Provider	45	3.21	145	3.15
	Failed to attend job interview	37	2.64	124	2.70
	Failure reconnection with Provider	24	1.71	47	1.02
	Other	95	6.78	351	7.63
Total Participation Failures for 50 to 54 year-olds		1401	100.00	4599	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	80	51.95	255	50.60
	Dismissed from employment due to misconduct	28	18.18	93	18.45
	Failed to accept an offer of suitable employment	22	14.29	71	14.09
	Other	24	15.58	85	16.87
Total Serious Failures for 50 to 54 year-olds		154	100.00	504	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5j - Age 55 to 59 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	419	56.85	1478	58.60
	Failed to comply with activity agreement with Provider	199	27.00	652	25.85
	Delayed entering into activity agreement with Provider	30	4.07	109	4.32
	Failed to attend job interview	23	3.12	77	3.05
	Other	66	8.96	206	8.17
Total Participation Failures for 55 to 59 year-olds		737	100.00	2522	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	45	57.69	145	53.70
	Other	33	42.31	125	46.30
Total Serious Failures for 55 to 59 year-olds		78	100.00	270	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5k - Age 60 years and over

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	215	61.60	738	60.79
	Failed to comply with activity agreement with Provider	88	25.21	312	25.70
	Delayed entering into activity agreement with Provider	25	7.16	73	6.01
	Other	21	6.02	91	7.50
Total Participation Failures for age 60 years and over		349	100.00	1214	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	<20	N/A	69	69.00
	Other	<20	N/A	31	31.00
Total Serious Failures for age 60 years and over		27	100.00	100	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008-31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 6 – Eight week Non-Payment periods incurred by job seekers

Reason for 8 week Non-Payment Period	Number	Percentage	Financial year to date number	Financial year to date percentage
Third or subsequent participation failure	3320	48.08	13942	53.94
Serious Failure	3585	51.92	11907	46.06
Total	6905	100.00	25849	100.00

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the third quarter of the 2007/08 financial year (i.e. applied in the period 01/01/2008 – 31/03/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/06/2008).
2. The total number of 8 week NPPs imposed in the March quarter represents approximately 1.09 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 2.80 per cent of all job seekers subject to the Welfare to Work compliance framework during the nine months to 31 March 2008.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).