

## Job Seeker Compliance Data – June Quarter 2009

**Table 1 - Top 5 reasons for failure by failure type**

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	17,943	51.19%	83,179	53.14%
	Failed to comply with activity agreement with Provider	8,494	24.23%	36,700	23.45%
	Failure reconnection with Provider	2,832	8.08%	11,279	7.21%
	Unsatisfactory attendance at Work for the Dole project	1,919	5.47%	7,921	5.06%
	Failed to attend reconnection appointment	1,579	4.50%	5,882	3.76%
	Other	2,288	6.53%	11,571	7.39%
<b>Total Participation Failures</b>		<b>35,055</b>	<b>100.00%</b>	<b>156,532</b>	<b>100.00%</b>
Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,332	52.86%	5,778	54.74%
	Dismissed from employment due to misconduct	964	38.25%	3,383	32.05%
	Unsatisfactory participation in full time Work for the Dole	131	5.20%	661	6.26%
	Failed to accept an offer of suitable employment	39	1.55%	340	3.22%
	Failed to start suitable job as arranged	40	1.59%	304	2.88%
	Other	<20	N/A	90	0.85%
<b>Total Serious Failures</b>		<b>2,520</b>	<b>100.00%</b>	<b>10,556</b>	<b>100.00%</b>

## Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 1/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

## Table 2a - Newstart Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	12,129	50.48%	56,446	52.66%
	Failed to comply with activity agreement with Provider	5,764	23.99%	24,617	22.97%
	Failure reconnection with Provider	1,870	7.78%	7,538	7.03%
	Unsatisfactory attendance at Work for the Dole project	1,503	6.26%	6,061	5.65%
	Failed to attend reconnection appointment	1,013	4.22%	3,916	3.65%
	Other	1,747	7.27%	8,608	8.03%
<b>Total Newstart Allowance Participation Failures</b>		<b>24,026</b>	<b>100.00%</b>	<b>107,186</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,097	52.04%	4,829	54.42%
	Dismissed from employment due to misconduct	833	39.52%	2,866	32.30%
	Unsatisfactory participation in full time Work for Dole	113	5.36%	591	6.66%
	Failed to accept an offer of suitable employment	31	1.47%	280	3.16%
	Failed to start suitable job as arranged	21	1.00%	227	2.56%
	Other	<20	N/A	81	0.91%
<b>Total Newstart Serious Failures</b>		<b>2,108</b>	<b>100.00%</b>	<b>8,874</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

## Table 2b - Youth Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4,930	50.57%	22,379	52.54%
	Failed to comply with activity agreement with Provider	2,534	26.00%	10,849	25.47%
	Failure reconnection with Provider	882	9.05%	3,357	7.88%
	Failed to attend reconnection appointment	528	5.42%	1,834	4.31%
	Unsatisfactory attendance at Work for the Dole project	392	4.02%	1,617	3.80%
	Other	482	4.94%	2,561	6.01%
<b>Total Youth Allowance Participation Failures</b>		<b>9,748</b>	<b>100.00%</b>	<b>42,597</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	233	57.25%	927	57.05%
	Dismissed from employment due to misconduct	130	31.94%	498	30.65%
	Unsatisfactory attendance at full time Work for the Dole	<20	N/A	70	4.29%
	Failed to start suitable job as arranged	<20	N/A	70	4.29%
	Failed to accept an offer of suitable employment	<20	N/A	51	3.13%
	Other	<20	N/A	<20	N/A
<b>Total Youth Allowance Serious Failures</b>		<b>407</b>	<b>100.00%</b>	<b>1,625</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

## Table 2c - Parenting Payment Single

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	816	69.15%	3,917	64.88%
	Failed to comply with activity agreement with Provider	178	15.08%	1,076	17.82%
	Failure reconnection with Provider	75	6.36%	362	6.00%
	Unsatisfactory attendance at Work for the Dole project	24	2.03%	209	3.46%
	Failed to attend reconnection appointment	37	3.14%	128	2.12%
	Other	50	4.24%	345	5.71%
<b>Total Parenting Payment Single Participation Failures</b>		<b>1,180</b>	<b>100.00%</b>	<b>6,037</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	51	100.00
<b>Total Parenting Payment Single Serious Failures</b>		<b>&lt;20</b>	<b>100.00</b>	<b>51</b>	<b>100.00</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2d - Special Benefit**

<b>Failure Type</b>	<b>Reason for Failure</b>	<b>Number of Failures</b>	<b>Percentage of Participation Failures</b>	<b>Financial year to date number</b>	<b>Financial year to date percentage</b>
Participation Failures	All reasons	N/A	N/A	N/A	N/A
<b>Total Special Benefit Participation Failures</b>		<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>

<b>Failure Type</b>	<b>Reason for Failure</b>	<b>Number of Failures</b>	<b>Percentage of Participation Failures</b>	<b>Financial year to date number</b>	<b>Financial year to date percentage</b>
Serious Failures	All reasons	0	0	0	0
<b>Total Special benefit Serious Failures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2e – Parenting Payment Partnered**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	68	67.33%	437	61.38%
	Failed to comply with activity agreement with Provider	<20	N/A	158	22.19%
	Other	<20	N/A	117	16.43%
<b>Total Special Benefit Participation Failures</b>		<b>101</b>	<b>100.00%</b>	<b>712</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00%	<20	100.00%
<b>Total Special benefit Serious Failures</b>		<b>&lt;20</b>	<b>100.00%</b>	<b>&lt;20</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3a - Indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,380	54.69%	11,742	57.27%
	Failed to comply with activity agreement with Provider	612	14.06%	2,930	14.29%
	Failure reconnection with Provider	534	12.27%	2,190	10.68%
	Unsatisfactory attendance at Work for the Dole project	279	6.41%	1,279	6.24%
	Failed to attend Work for the Dole interview	190	4.37%	854	4.17%
	Other	357	8.20%	1,509	7.36%
<b>Total Indigenous Participation Failures</b>		<b>4,352</b>	<b>100.00%</b>	<b>20,504</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	77	43.02%	356	43.57%
	Dismissed from employment due to misconduct	46	25.70%	197	24.11%
	Unsatisfactory attendance at full time Work for the Dole	41	22.91%	170	20.81%
	Failed to start suitable job as arranged	<20	N/A	44	5.39%
	Work for the Dole – unacceptable behaviour (VLTU customer)	<20	N/A	27	2.69%
	Other	<20	N/A	23	2.82%
<b>Total Indigenous Serious Failures</b>		<b>179</b>	<b>100.00%</b>	<b>817</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3b – Non-indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	15,563	50.69%	71,437	52.52%
	Failed to comply with activity agreement with Provider	7,882	25.67%	33,770	24.83%
	Failure reconnection with Provider	2,298	7.48%	9,089	6.68%
	Unsatisfactory attendance at Work for the Dole project	1,640	5.34%	6,642	4.88%
	Failed to attend reconnection appointment	1,359	4.43%	5,147	3.78%
	Other	1,961	6.39%	9,943	7.31%
<b>Total Non-Indigenous Participation Failures</b>		<b>30,703</b>	<b>100.00%</b>	<b>136,028</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,255	53.61%	5,422	55.67%
	Dismissed from employment due to misconduct	918	39.21%	3,186	32.71%
	Unsatisfactory attendance at full time Work for the Dole	90	3.84%	491	5.04%
	Failed to accept an offer of suitable employment	38	1.62%	318	3.27%
	Failed to start suitable job as arranged	29	1.24%	260	2.67%
	Other	<20	N/A	62	0.63%
<b>Total Non-Indigenous Serious Failures</b>		<b>2,341</b>	<b>100.00%</b>	<b>9,739</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 4a – Female**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	5,824	56.88%	28,264	57.09%
	Failed to comply with activity agreement with Provider	2,187	21.36%	10,818	21.85%
	Failure reconnection with Provider	824	8.05%	3,401	6.87%
	Unsatisfactory attendance at Work for the Dole project	439	4.29%	2,185	4.41%
	Failed to attend reconnection appointment	368	3.59%	1,427	2.88%
	Other	597	5.83%	3,415	6.90%
<b>Total Female Participation Failures</b>		<b>10,239</b>	<b>100.00%</b>	<b>49,510</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	430	63.61%	1,786	64.99%
	Dismissed from employment due to misconduct	187	27.66%	696	25.33%
	Unsatisfactory attendance at full time Work for the Dole	31	4.59%	113	4.11%
	Failed to accept an offer of suitable employment	<20	N/A	84	3.05%
	Failed to start suitable job as arranged	<20	N/A	56	2.03%
	Other	<20	N/A	<20	N/A
<b>Total Female Serious Failures</b>		<b>675</b>	<b>100.00%</b>	<b>2,748</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4b – Male**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	12,119	48.84%	54,915	51.31%
	Failed to comply with activity agreement with Provider	6,307	25.42%	25,882	24.18%
	Failure reconnection with Provider	2,008	8.09%	7,878	7.36%
	Unsatisfactory attendance at Work for the Dole project	1,480	5.96%	5,736	5.36%
	Failed to attend reconnection appointment	1,211	4.88%	4,455	4.16%
	Other	1,691	6.81%	8,156	7.62%
<b>Total Male Participation Failures</b>		<b>24,816</b>	<b>100.00%</b>	<b>107,022</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	905	49.08%	3,995	51.17%
	Dismissed from employment due to misconduct	774	41.97%	2,684	34.38%
	Unsatisfactory attendance at full time Work for the Dole	100	5.42%	548	7.02%
	Failed to accept an offer of suitable employment	25	1.36%	256	3.28%
	Failed to start suitable job as arranged	28	1.52%	248	3.18%
	Other	<20	N/A	77	0.98%
<b>Total Male Serious Failures</b>		<b>1,844</b>	<b>100.00%</b>	<b>7,808</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5a - Age under 18 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,079	52.63%	5,558	54.74%
	Failed to comply with activity agreement with Provider	622	30.34%	3,018	29.72%
	Failure reconnection with Provider	185	9.02%	799	7.87%
	Failed to attend reconnection appointment	114	5.56%	445	4.38%
	Failed to attend job interview	<20	N/A	118	1.16%
	Other	35	1.71%	216	2.13%
<b>Total under 18 years Participation Failures</b>		<b>2,050</b>	<b>100.00%</b>	<b>10,154</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	30	63.83%	133	59.91%
	Dismissed from employment due to misconduct	<20	N/A	73	32.88%
	Failure to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total under 18 years Serious Failures</b>		<b>47</b>	<b>100.00%</b>	<b>222</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5b - Age 18 to 20 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,819	50.13%	16,676	51.89%
	Failed to comply with activity agreement with Provider	1,892	24.84%	7,758	24.14%
	Failure reconnection with Provider	688	9.03%	2,531	7.88%
	Unsatisfactory attendance at Work for the Dole project	390	5.12%	1,601	4.98%
	Failed to attend reconnection appointment	405	5.32%	1,367	4.25%
	Other	424	5.57%	2,203	6.86%
<b>Total Participation Failures for 18 to 20 year-olds</b>		<b>7,618</b>	<b>100.00%</b>	<b>32,136</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	204	54.69%	813	56.22%
	Dismissed from employment due to misconduct	131	35.12%	458	31.67%
	Unsatisfactory attendance at Work For Dole	<20	N/A	65	4.50%
	Failed to start suitable job as arranged	<20	N/A	61	4.22%
	Failed to accept an offer of suitable employment	<20	N/A	41	2.84%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 18 to 20 year-olds</b>		<b>373</b>	<b>100.00%</b>	<b>1,446</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5c - Age 21 to 24 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,842	48.28%	17,235	50.54%
	Failed to comply with activity agreement with Provider	2,061	25.90%	8,463	24.82%
	Failure reconnection with Provider	677	8.51%	2,601	7.63%
	Unsatisfactory attendance at Work for the Dole project	478	6.01%	1,917	5.62%
	Failed to attend reconnection appointment	394	4.95%	1,449	4.25%
	Other	506	6.36%	2,436	7.14%
<b>Total Participation Failures for 21 to 24 year-olds</b>		<b>7,958</b>	<b>100.00%</b>	<b>34,101</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	258	51.50%	1,195	55.38%
	Dismissed from employment due to misconduct	194	38.72%	665	30.82%
	Unsatisfactory attendance at Work For Dole	37	7.39%	165	7.65%
	Failed to accept an offer of suitable employment	<20	N/A	53	2.46%
	Failed to start suitable job as arranged	<20	N/A	51	2.36%
	Other	<20	N/A	29	1.34%
<b>Total Serious Failures for 21 to 24 year-olds:</b>		<b>501</b>	<b>100.00%</b>	<b>2,158</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5d - Age 25 to 29 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,049	51.85%	13,954	53.76%
	Failed to comply with activity agreement with Provider	1,297	22.06%	5,454	21.01%
	Failure reconnection with Provider	486	8.27%	2,031	7.83%
	Unsatisfactory attendance at Work for the Dole project	358	6.09%	1,440	5.55%
	Failed to attend reconnection appointment	284	4.83%	1,099	4.23%
	Other	406	6.90%	1,976	7.61%
<b>Total Participation Failures for 25 to 29 year-olds</b>		<b>5,880</b>	<b>100.00%</b>	<b>25,954</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	235	51.65%	1,116	54.98%
	Dismissed from employment due to misconduct	184	40.44%	644	31.72%
	Unsatisfactory attendance at Work For Dole	23	5.05%	144	7.09%
	Failed to start suitable job as arranged	<20	N/A	60	2.96%
	Failed to accept an offer of suitable employment	<20	N/A	46	2.27%
	Other	<20	N/A	20	0.99%
<b>Total Serious Failures for 25 to 29 year-olds</b>		<b>455</b>	<b>100.00%</b>	<b>2,030</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5e - Age 30 to 34 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,030	52.29%	9,681	54.67%
	Failed to comply with activity agreement with Provider	826	21.28%	3,643	20.57%
	Failure reconnection with Provider	317	8.17%	1,323	7.47%
	Unsatisfactory attendance at Work for the Dole project	242	6.23%	1,001	5.65%
	Failed to attend reconnection appointment	162	4.17%	647	3.65%
	Other	305	7.86%	1,413	7.98%
<b>Total Participation Failures for 30 to 34 year-olds</b>		<b>3,882</b>	<b>100.00%</b>	<b>17,708</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	186	56.53%	741	55.97%
	Dismissed from employment due to misconduct	116	35.26%	411	31.04%
	Unsatisfactory attendance at Work For Dole	<20	N/A	81	6.12%
	Failed to start suitable job as arranged	<20	N/A	47	3.55%
	Failed to accept an offer of suitable employment	<20	N/A	35	2.64%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 30 to 34 year-olds</b>		<b>329</b>	<b>100.00%</b>	<b>1,324</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5f - Age 35 to 39 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,689	53.57%	7,958	55.38%
	Failed to comply with activity agreement with Provider	667	21.15%	2,919	20.31%
	Failure reconnection with Provider	245	7.77%	972	6.76%
	Unsatisfactory attendance at Work for the Dole project	223	7.07%	902	6.28%
	Failed to attend reconnection appointment	88	2.79%	430	2.99%
	Other	241	7.64%	1,208	8.41%
<b>Total Participation Failures for 35 to 39 year-olds</b>		<b>3,153</b>	<b>100.00%</b>	<b>14,370</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	121	48.40%	568	51.08%
	Dismissed from employment due to misconduct	111	44.40%	408	36.69%
	Unsatisfactory attendance at Work For Dole	<20	N/A	63	5.67%
	Failed to accept an offer of suitable employment	<20	N/A	38	3.42%
	Other	<20	N/A	35	3.15%
<b>Total Serious Failures for 35 to 39 year-olds:</b>		<b>250</b>	<b>100.00%</b>	<b>1,112</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 5g - Age 40 to 44 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,051	53.81%	5,275	55.73%
	Failed to comply with activity agreement with Provider	424	21.71%	1,994	21.07%
	Unsatisfactory attendance at Work for the Dole project	127	6.50%	570	6.02%
	Failure reconnection with Provider	113	5.79%	547	5.78%
	Failed to attend Work for the Dole interview	65	3.33%	274	2.89%
	Other	173	8.86%	805	8.51%
<b>Total Participation Failures for 40 to 44 year-olds</b>		<b>1,953</b>	<b>100.00%</b>	<b>9,465</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	106	50.00%	425	51.39%
	Dismissed from employment due to misconduct	87	41.04%	277	33.49%
	Unsatisfactory attendance at Work For Dole	<20	N/A	68	8.22%
	Other	<20	N/A	57	6.89%
<b>Total Serious Failures for 40 to 44 year-olds</b>		<b>212</b>	<b>100.00%</b>	<b>827</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5h - Age 45 to 49 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	719	54.18%	3,481	53.31%
	Failed to comply with activity agreement with Provider	327	24.64%	1,581	24.21%
	Unsatisfactory attendance at Work for the Dole project	89	6.71%	439	6.72%
	Failure reconnection with Provider	64	4.82%	280	4.29%
	Failed to attend Work for the Dole interview	37	2.79%	203	3.11%
	Other	91	6.86%	546	8.36%
<b>Total Participation Failures for 45 to 49 year-olds</b>		<b>1,327</b>	<b>100.00%</b>	<b>6,530</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	97	58.79%	350	53.35%
	Dismissed from employment due to misconduct	58	35.15%	215	32.77%
	Unsatisfactory attendance at Work For Dole	<20	N/A	38	5.79%
	Failed to accept an offer of suitable employment	<20	N/A	36	5.49%
	Failed to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 45 to 49 year-olds</b>		<b>165</b>	<b>100.00%</b>	<b>656</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5i - Age 50 to 54 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	403	53.59%	1,971	55.13%
	Failed to comply with activity agreement with Provider	217	28.86%	1,063	29.73%
	Failure reconnection with Provider	44	5.85%	137	3.83%
	Delayed entering into activity agreement with Provider	20	2.66%	104	2.91%
	Failed to attend reconnection appointment	<20	N/A	72	2.01%
	Other	51	6.78%	228	6.38%
<b>Total Participation Failures for 50 to 54 year-olds</b>		<b>752</b>	<b>100.00%</b>	<b>3,575</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	45	51.72%	201	51.15%
	Dismissed from employment due to misconduct	34	39.08%	133	33.84%
	Failed to accept an offer of suitable employment	<20	N/A	27	6.87%
	Other	<20	N/A	32	8.14%
<b>Total Serious Failures for 50 to 54 year-olds</b>		<b>87</b>	<b>100.00%</b>	<b>393</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5j - Age 55 to 59 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	177	53.47%	942	53.58%
	Failed to comply with activity agreement with Provider	112	33.84%	570	32.42%
	Delayed entering into activity agreement with Provider	<20	N/A	73	4.15%
	Failure reconnection with Provider	<20	N/A	39	2.22%
	Other	22	6.65%	134	7.62%
<b>Total Participation Failures for 55 to 59 year-olds</b>		<b>331</b>	<b>100.00%</b>	<b>1,758</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	44	57.89%	155	59.16%
	Other	32	42.11%	107	40.84%
<b>Total Serious Failures for 55 to 59 year-olds</b>		<b>76</b>	<b>100.00%</b>	<b>262</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5k - Age 60 years and over**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	85	56.29%	448	57.36%
	Failed to comply with activity agreement with Provider	49	32.45%	237	30.35%
	Delayed entering into activity agreement with Provider	<20	N/A	38	4.87%
	Other	<20	N/A	58	7.43%
<b>Total Participation Failures for age 60 years and over</b>		<b>151</b>	<b>100.00%</b>	<b>781</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	<20	N/A	89	70.63%
	Other	<20	N/A	37	29.37%
<b>Total Serious Failures for age 60 years and over</b>		<b>25</b>	<b>100.00%</b>	<b>126</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 01/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 6 – Eight week Non-Payment periods incurred by job seekers**

Reason for 8 week Non-Payment Period	Number	Percentage	Financial year to date number	Financial year to date percentage
Third or subsequent participation failure	1,984	43.01%	8,850	45.60%
Serious Failure	2,629	56.99%	10,556	54.40%
<b>Total</b>	<b>4,613</b>	<b>100.00%</b>	<b>19,406</b>	<b>100.00%</b>

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the fourth quarter of the 2008/09 financial year (i.e. applied in the period 1/04/2009-30/06/2009 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2009).
2. The total number of 8 week NPPs imposed in the June quarter represents approximately 0.44 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 1.19 per cent of all job seekers subject to the Welfare to Work compliance framework during the 12 months to 30 June 2009.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).