

Job Seeker Compliance Data – June Quarter 2008

Table 1 - Top 5 reasons for failure by failure type

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	26653	56.14	119547	56.23
	Failed to comply with activity agreement with Provider	10904	22.97	44028	20.71
	Failure reconnection with Provider	2323	4.89	5269	2.48
	Unsatisfactory attendance at Work for the Dole project	2061	4.34	12701	5.97
	Failed to attend reconnection appointment	1524	3.21	8127	3.82
	Other	4015	8.46	22919	10.78
Total Participation Failures		47480	100.00	212591	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1792	56.60	8329	55.36
	Dismissed from employment due to misconduct	843	26.63	3513	23.35
	Unsatisfactory participation in full time Work for the Dole	179	5.65	1004	6.67
	Failed to start suitable job as arranged	157	4.96	955	6.35
	Failed to accept an offer of suitable employment	152	4.80	1027	6.83
	Other	43	1.36	216	1.44
Total Serious Failures		3166	100.00	15044	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2a - Newstart Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	18154	55.87	83218	55.64
	Failed to comply with activity agreement with Provider	7184	22.11	29724	19.88
	Unsatisfactory attendance at Work for the Dole project	1628	5.01	10086	6.74
	Failure reconnection with Provider	1570	4.83	3646	2.44
	Failed to attend reconnection appointment	988	3.04	5499	3.68
	Other	2970	9.14	17379	11.62
Total Newstart Allowance Participation Failures		32494	100.00	149552	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1501	56.66	6883	55.08
	Dismissed from employment due to misconduct	715	26.99	2948	23.59
	Unsatisfactory participation in full time Work for Dole	164	6.19	905	7.24
	Failed to accept an offer of suitable employment	122	4.61	840	6.72
	Failed to start suitable job as arranged	111	4.19	733	5.87
	Other	36	1.36	187	1.50
Total Newstart Serious Failures		2649	100.00	12496	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2b - Youth Allowance

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	6675	54.74	29834	55.79
	Failed to comply with activity agreement with Provider	3149	25.83	12358	23.11
	Failure reconnection with Provider	647	5.31	1389	2.60
	Failed to attend reconnection appointment	493	4.04	2495	4.67
	Unsatisfactory attendance at Work for the Dole project	388	3.18	2547	4.76
	Other	841	6.90	4853	9.08
Total Youth Allowance Participation Failures		12193	100.00	53476	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	280	56.57	1406	56.81
	Dismissed from employment due to misconduct	126	25.45	555	22.42
	Failed to start suitable job as arranged	41	8.28	207	8.36
	Failed to accept an offer of suitable employment	26	5.25	179	7.23
	Unsatisfactory attendance at full time Work for the Dole	15	3.03	99	4.00
	Other	<20	N/A	29	1.17
Total Youth Allowance Serious Failures		495	100.00	2475	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
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Table 2c - Parenting Payment Single

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1618	65.64	5766	68.99
	Failed to comply with activity agreement with Provider	496	20.12	1635	19.56
	Failure reconnection with Provider	98	3.98	214	2.56
	Unsatisfactory attendance at Work for the Dole project	42	1.70	55	0.66
	Failed to attend reconnection appointment	39	1.58	123	1.47
	Other	172	6.98	565	6.76
Total Parenting Payment Single Participation Failures		2465	100.00	8358	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	56	100.00
Total Parenting Payment Single Serious Failures		<20	100.00	56	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2d - Special Benefit

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	All reasons	<20	100.00	N/A	100.00
Total Special Benefit Participation Failures		<20	100.00	N/A	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	N/A	100.00
Total Special benefit Serious Failures		<20	100.00	N/A	100.00

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 2e – Parenting Payment Partnered

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	205	62.69	727	61.20
	Failed to comply with activity agreement with Provider	75	22.94	309	26.01
	Other	47	14.37	152	12.79
Total Parenting Payment Partnered Participation Failures		327	100.00	1188	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	N/A	<20	N/A
Total Parenting Payment Partnered Serious Failures		<20	N/A	<20	N/A

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3a - Indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4294	61.46	20028	61.35
	Failed to comply with activity agreement with Provider	1058	15.14	4535	13.89
	Failure reconnection with Provider	475	6.80	1028	3.15
	Unsatisfactory attendance at Work for the Dole project	404	5.78	2231	6.83
	Failed to attend Work for the Dole interview	268	3.84	1446	4.43
	Other	488	6.98	3377	10.34
Total Indigenous Participation Failures		6987	100.00	32645	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	143	50.00	749	52.34
	Dismissed from employment due to misconduct	57	19.93	259	18.10
	Unsatisfactory attendance at full time Work for the Dole	40	13.99	184	12.86
	Failed to start suitable job as arranged	26	9.09	119	8.32
	Failed to accept an offer of suitable employment	<20	N/A	77	5.38
	Other	<20	N/A	43	3.00
Total Indigenous Serious Failures		286	100.00	1431	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 3b – Non-indigenous Australians

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	22359	55.22	99519	55.30
	Failed to comply with activity agreement with Provider	9846	24.32	39493	21.95
	Failure reconnection with Provider	1848	4.56	4241	2.36
	Unsatisfactory attendance at Work for the Dole project	1657	4.09	10470	5.82
	Failed to attend reconnection appointment	1322	3.26	5982	3.32
	Other	3461	8.55	20241	11.25
Total Non-Indigenous Participation Failures		40493	100.00	179946	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1649	57.26	7580	55.68
	Dismissed from employment due to misconduct	786	27.29	3254	23.90
	Failed to accept an offer of suitable employment	140	4.86	950	6.98
	Unsatisfactory attendance at full time Work for Dole	139	4.83	820	6.02
	Failed to start suitable job as arranged	131	4.55	836	6.14
	Other	35	1.22	173	1.27
Total Non-Indigenous Serious Failures		2880	100.00	13613	100.00

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4a – Female

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	9532	59.06	42138	59.32
	Failed to comply with activity agreement with Provider	3599	22.30	14478	20.38
	Failure reconnection with Provider	707	4.38	1654	2.33
	Unsatisfactory attendance at Work for the Dole project	610	3.78	3616	5.09
	Failed to attend reconnection appointment	432	2.68	2375	3.34
	Other	1259	7.80	6776	9.54
Total Female Participation Failures		16139	100.00	71037	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	496	64.67	2390	64.46
	Dismissed from employment due to misconduct	165	21.51	694	18.72
	Failed to accept an offer of suitable employment	36	4.69	246	6.63
	Failed to start suitable job as arranged	33	4.30	173	4.67
	Unsatisfactory attendance at full time Work for Dole	29	3.78	169	4.56
	Other	<20	N/A	36	0.97
Total Female Serious Failures		767	100.00	3708	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 4b – Male

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	17121	54.63	77409	54.69
	Failed to comply with activity agreement with Provider	7305	23.31	29550	20.88
	Failure reconnection with Provider	1616	5.16	3615	2.55
	Unsatisfactory attendance at Work for the Dole project	1451	4.63	9085	6.42
	Failed to attend reconnection appointment	1092	3.48	5990	4.23
	Other	2756	8.79	15905	11.24
Total Male Participation Failures		31341	100.00	141554	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1296	54.02	5939	52.39
	Dismissed from employment due to misconduct	678	28.26	2819	24.87
	Unsatisfactory attendance at full time Work for Dole	150	6.25	835	7.37
	Failed to start suitable job as arranged	124	5.17	782	6.90
	Failed to accept an offer of suitable employment	116	4.84	781	6.89
	Other	35	1.46	180	1.59
Total Male Serious Failures		2399	100.00	11336	100.00

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
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Table 5a - Age under 18 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1735	56.57	8184	59.20
	Failed to comply with activity agreement with Provider	911	29.70	3761	27.21
	Failure reconnection with Provider	169	5.51	378	2.73
	Failed to attend reconnection appointment	119	3.88	660	4.77
	Other	133	4.34	841	6.08
Total under 18 years Participation Failures		3067	100.00	13824	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	67	65.69	273	60.40
	Dismissed from employment due to misconduct	25	24.51	105	23.23
	Failure to start suitable job as arranged	<20	N/A	38	8.41
	Other	<20	N/A	36	7.96
Total under 18 years Serious Failures		102	100.00	452	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5b - Age 18 to 20 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4886	454.11	21485	54.49
	Failed to comply with activity agreement with Provider	2211	24.49	8530	21.63
	Failure reconnection with Provider	476	5.27	1020	2.59
	Unsatisfactory attendance at Work for the Dole project	381	4.22	2514	6.38
	Failed to attend reconnection appointment	370	4.10	1829	4.64
	Other	705	7.81	4054	10.28
Total Participation Failures for 18 to 20 year-olds		9029	100.00	39432	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	226	55.12	1186	56.91
	Dismissed from employment due to misconduct	106	25.85	471	22.60
	Failed to start suitable job as arranged	35	8.54	166	7.97
	Failed to accept an offer of suitable employment	21	5.12	139	6.67
	Unsatisfactory attendance at Work For Dole	<20	N/A	93	4.46
	Other	<20	N/A	29	1.39
Total Serious Failures for 18 to 20 year-olds		410	100.00	2084	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5c - Age 21 to 24 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4989	53.74	22759	53.64
	Failed to comply with activity agreement with Provider	2197	23.67	9037	21.30
	Failure reconnection with Provider	495	5.33	1138	2.68
	Unsatisfactory attendance at Work for the Dole project	494	5.32	3106	7.32
	Failed to attend reconnection appointment	334	3.60	1913	4.51
	Other	774	8.34	4477	10.55
Total Participation Failures for 21 to 24 year-olds		9283	100.00	42430	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	350	56.27	1673	54.05
	Dismissed from employment due to misconduct	176	28.30	747	24.14
	Unsatisfactory attendance at Work For Dole	43	6.91	256	8.27
	Failed to start suitable job as arranged	28	4.50	186	6.01
	Failed to accept an offer of suitable employment	17	2.73	178	5.75
	Other	8	1.29	55	1.78
Total Serious Failures for 21 to 24 year-olds:		622	100.00	3095	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
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Table 5d - Age 25 to 29 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4333	56.48	19373	56.63
	Failed to comply with activity agreement with Provider	1614	21.04	6309	18.44
	Failure reconnection with Provider	402	5.24	952	2.78
	Unsatisfactory attendance at Work for the Dole project	373	4.86	2250	6.58
	Failed to attend reconnection appointment	283	3.69	1504	4.40
	Other	667	8.69	3822	11.17
Total Participation Failures for 25 to 29 year-olds		7672	100.00	34210	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	362	56.74	1583	56.19
	Dismissed from employment due to misconduct	163	25.55	660	23.43
	Unsatisfactory attendance at Work For Dole	45	7.05	223	7.92
	Failed to start suitable job as arranged	28	4.39	160	5.68
	Failed to accept an offer of suitable employment	28	4.39	148	5.25
	Other	12	1.88	43	1.53
Total Serious Failures for 25 to 29 year-olds		638	100.00	2817	100.00

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5e - Age 30 to 34 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3325	58.42	14615	58.20
	Failed to comply with activity agreement with Provider	1139	20.01	4511	17.96
	Failure reconnection with Provider	287	5.04	652	2.60
	Unsatisfactory attendance at Work for the Dole project	267	4.69	1607	6.40
	Failed to attend reconnection appointment	157	2.76	931	3.71
	Other	517	9.08	2796	11.13
Total Participation Failures for 30 to 34 year-olds		5692	100.00	25112	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	239	56.37	1079	57.21
	Dismissed from employment due to misconduct	116	27.36	456	24.18
	Failed to start suitable job as arranged	27	6.37	120	6.36
	Failed to accept an offer of suitable employment	21	4.95	90	4.77
	Unsatisfactory attendance at Work For Dole	17	4.01	112	5.94
	Other	4	0.94	29	1.54
Total Serious Failures for 30 to 34 year-olds		424	100.00	1886	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5f - Age 35 to 39 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2750	57.70	12157	58.17
	Failed to comply with activity agreement with Provider	982	20.60	3852	18.43
	Unsatisfactory attendance at Work for the Dole project	245	5.14	1320	6.32
	Failure reconnection with Provider	238	4.99	527	2.52
	Failed to attend Work for the Dole interview	122	2.56	719	3.44
	Other	429	9.00	2324	11.12
Total Participation Failures for 35 to 39 year-olds		4766	100.00	20899	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	179	55.42	815	54.44
	Dismissed from employment due to misconduct	95	29.41	372	24.85
	Unsatisfactory attendance at Work For Dole	20	6.19	105	7.01
	Failed to accept an offer of suitable employment	16	4.95	100	6.68
	Failed to start suitable job as arranged	11	3.41	89	5.95
	Other	2	0.62	16	1.07
Total Serious Failures for 35 to 39 year-olds:		323	100.00	1497	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5g - Age 40 to 44 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2025	59.81	8716	57.88
	Failed to comply with activity agreement with Provider	695	20.53	2906	19.30
	Unsatisfactory attendance at Work for the Dole project	161	4.75	988	6.56
	Failure reconnection with Provider	135	3.99	294	1.95
	Failed to attend Work for the Dole interview	82	2.42	466	3.09
	Other	288	8.51	1689	11.22
Total Participation Failures for 40 to 44 year-olds		3386	100.00	15059	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	114	50.00	622	53.57
	Dismissed from employment due to misconduct	64	28.07	294	25.32
	Other	50	21.93	245	21.10
Total Serious Failures for 40 to 44 year-olds		228	100.00	1161	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5h - Age 45 to 49 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1314	56.01	5995	54.25
	Failed to comply with activity agreement with Provider	558	23.79	2380	21.54
	Unsatisfactory attendance at Work for the Dole project	127	5.41	843	7.63
	Failed to attend Work for the Dole interview	60	2.56	351	3.18
	Delayed entering into activity agreement with Provider	40	1.71	275	2.49
	Other	247	10.53	1207	10.92
Total Participation Failures for 45 to 49 year-olds		2346	100.00	11051	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	112	60.54	486	51.48
	Dismissed from employment due to misconduct	41	22.16	202	21.40
	Failed to accept an offer of suitable employment	15	8.11	102	10.81
	Unsatisfactory attendance at Work For Dole	12	6.49	82	8.69
	Failed to start suitable job as arranged	5	2.70	60	6.36
	Other	<20	N/A	12	1.27
Total Serious Failures for 45 to 49 year-olds		185	100.00	944	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5i - Age 50 to 54 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	769	59.24	3520	59.69
	Failed to comply with activity agreement with Provider	328	25.27	1509	25.59
	Failure reconnection with Provider	40	3.08	87	1.48
	Delayed entering into activity agreement with Provider	36	2.77	181	3.07
	Failed to attend job interview	25	1.93	149	2.53
	Other	100	7.70	451	7.65
Total Participation Failures for 50 to 54 year-olds		1298	100.00	5897	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	74	58.73	329	52.22
	Dismissed from employment due to misconduct	31	24.60	124	19.68
	Failed to accept an offer of suitable employment	9	7.14	80	12.70
	Other	12	9.52	97	15.40
Total Serious Failures for 50 to 54 year-olds		126	100.00	630	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5j - Age 55 to 59 years

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	349	55.31	1827	57.94
	Failed to comply with activity agreement with Provider	185	29.32	837	26.55
	Delayed entering into activity agreement with Provider	34	5.39	143	4.54
	Failed to attend job interview	17	2.69	94	2.98
	Other	46	7.29	252	7.99
Total Participation Failures for 55 to 59 year-olds		631	100.00	3153	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	46	63.01	191	55.69
	Other	27	36.99	152	44.31
Total Serious Failures for 55 to 59 year-olds		73	100.00	343	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 5k - Age 60 years and over

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	178	57.42	916	60.10
	Failed to comply with activity agreement with Provider	84	27.10	396	25.98
	Delayed entering into activity agreement with Provider	26	8.39	99	6.50
	Other	22	7.10	113	7.41
Total Participation Failures for age 60 years and over		310	100.00	1524	100.00

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	23	65.71	92	68.15
	Other	12	34.29	43	31.85
Total Serious Failures for age 60 years and over		35	100.00	135	100.00

Notes:

1. The above tables show participation and serious failures that were applied during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008-30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

Table 6 – Eight week Non-Payment periods incurred by job seekers

Reason for 8 week Non-Payment Period	Number	Percentage	Financial year to date number	Financial year to date percentage
Third or subsequent participation failure	3060	49.37	17002	53.08
Serious Failure	3138	50.63	15030	46.92
Total	6198	100.00	32032	100.00

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the fourth quarter of the 2007/08 financial year (i.e. applied in the period 01/04/2008 – 30/06/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 30/09/2008).
2. The total number of 8 week NPPs imposed in the June quarter represents approximately 1.06 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 3.05 per cent of all job seekers subject to the Welfare to Work compliance framework during the twelve months to 30 June 2008.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).