

## Job Seeker Compliance Data –December Quarter 2008

**Table 1 - Top 5 reasons for failure by failure type**

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	20,075	53.65%	42,527	53.87%
	Failed to comply with activity agreement with Provider	8,572	22.91%	18,398	23.30%
	Failure reconnection with Provider	2,817	7.53%	5,226	6.62%
	Unsatisfactory attendance at Work for the Dole project	1,860	4.97%	3,845	4.87%
	Failed to attend reconnection appointment	1,271	3.40%	2,663	3.37%
	Other	2,824	7.55%	6,291	7.97%
<b>Total Participation Failures</b>		<b>37,419</b>	<b>100.00%</b>	<b>78,950</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,300	54.78%	2,923	55.29%
	Dismissed from employment due to misconduct	716	30.17%	1,530	28.94%
	Unsatisfactory participation in full time Work for the Dole	141	5.94%	332	6.28%
	Failed to accept an offer of suitable employment	110	4.64%	235	4.44%
	Failed to start suitable job as arranged	77	3.24%	216	4.09%
	Other	29	1.22%	51	0.96%
<b>Total Serious Failures</b>		<b>2,373</b>	<b>100.00%</b>	<b>5,287</b>	<b>100.00%</b>

## Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 1/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2a - Newstart Allowance**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	13,507	53.25%	28,862	53.52%
	Failed to comply with activity agreement with Provider	5,696	22.46%	12,282	22.77%
	Failure reconnection with Provider	1,883	7.42%	3,509	6.51%
	Unsatisfactory attendance at Work for the Dole project	1,370	5.40%	2,896	5.37%
	Failed to attend reconnection appointment	818	3.23%	1,781	3.30%
	Other	2,089	8.24%	4,598	8.53%
<b>Total Newstart Allowance Participation Failures</b>		<b>25,363</b>	<b>100.00%</b>	<b>53,928</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,099	55.01%	2,449	55.41%
	Dismissed from employment due to misconduct	598	29.93%	1,266	28.64%
	Unsatisfactory participation in full time Work for Dole	128	6.41%	299	6.76%
	Failed to accept an offer of suitable employment	88	4.40%	193	4.37%
	Failed to start suitable job as arranged	59	2.95%	167	3.78%
	Other	26	1.30%	46	1.04%
<b>Total Newstart Serious Failures</b>		<b>1,998</b>	<b>100.00%</b>	<b>4,420</b>	<b>100.00%</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2b - Youth Allowance**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	5,486	52.86%	11,288	53.19%
	Failed to comply with activity agreement with Provider	2,589	24.94%	5,388	25.39%
	Failure reconnection with Provider	830	8.00%	1,526	7.19%
	Failed to attend reconnection appointment	423	4.08%	815	3.84%
	Unsatisfactory attendance at Work for the Dole project	428	4.12%	788	3.71%
	Other	623	6.00%	1,419	6.69%
<b>Total Youth Allowance Participation Failures</b>		<b>10,379</b>	<b>100.00%</b>	<b>21,224</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	192	54.70%	458	55.45%
	Dismissed from employment due to misconduct	111	31.62%	251	30.39%
	Failed to start suitable job as arranged	<20	N/A	45	5.45%
	Unsatisfactory attendance at full time Work for the Dole	<20	N/A	33	4.00%
	Failed to accept an offer of suitable employment	<20	N/A	34	4.12%
	Other	<20	N/A	<20	N/A
<b>Total Youth Allowance Serious Failures</b>		<b>351</b>	<b>100.00%</b>	<b>826</b>	<b>100.00%</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2c - Parenting Payment Single**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	966	65.54%	2,108	63.09%
	Failed to comply with activity agreement with Provider	238	16.15%	623	18.65%
	Unsatisfactory attendance at Work for the Dole project	49	3.32%	133	3.98%
	Failure reconnection with Provider	98	6.65%	178	5.33%
	Failed to attend reconnection appointment	29	1.97%	64	1.92%
	Other	94	6.38%	235	7.03%
<b>Total Parenting Payment Single Participation Failures</b>		<b>1,474</b>	<b>100.00%</b>	<b>3,341</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00	35	100.00
<b>Total Parenting Payment Single Serious Failures</b>		<b>&lt;20</b>	<b>100.00</b>	<b>35</b>	<b>100.00</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2d - Special Benefit**

<b>Failure Type</b>	<b>Reason for Failure</b>	<b>Number of Failures</b>	<b>Percentage of Participation Failures</b>	<b>Financial year to date number</b>	<b>Financial year to date percentage</b>
Participation Failures	All reasons	<20	100.00	N/A	100.00
<b>Total Special Benefit Participation Failures</b>		<b>&lt;20</b>	<b>100.00</b>	<b>N/A</b>	<b>100.00</b>

<b>Failure Type</b>	<b>Reason for Failure</b>	<b>Number of Failures</b>	<b>Percentage of Participation Failures</b>	<b>Financial year to date number</b>	<b>Financial year to date percentage</b>
Serious Failures	All reasons	0	0	0	0
<b>Total Special benefit Serious Failures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2e – Parenting Payment Partnered**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	116	54.46%	269	57.60%
	Failed to comply with activity agreement with Provider	49	23.00%	105	22.48%
	Other	38	22.54%	83	19.92%
<b>Total Special Benefit Participation Failures</b>		<b>203</b>	<b>100.00%</b>	<b>457</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	All reasons	<20	100.00%	<20	100.00%
<b>Total Special benefit Serious Failures</b>		<b>&lt;20</b>	<b>100.00%</b>	<b>&lt;20</b>	<b>100.00%</b>

Notes:

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2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3a - Indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,836	56.55%	6,227	58.35%
	Failed to comply with activity agreement with Provider	751	14.98%	1,607	15.06%
	Failure reconnection with Provider	564	11.25%	1,008	9.45%
	Unsatisfactory attendance at Work for the Dole project	331	6.60%	671	6.29%
	Failed to attend Work for the Dole interview	209	4.17%	394	3.69%
	Other	324	6.46%	764	7.16%
<b>Total Indigenous Participation Failures</b>		<b>5,015</b>	<b>100.00%</b>	<b>10,671</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	95	47.98%	209	46.65%
	Dismissed from employment due to misconduct	37	18.69%	96	21.43%
	Unsatisfactory attendance at full time Work for the Dole	42	21.21%	86	19.20%
	Failed to start suitable job as arranged	<20	N/A	26	5.80%
	Failed to accept an offer of suitable employment	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total Indigenous Serious Failures</b>		<b>198</b>	<b>100.00%</b>	<b>448</b>	<b>100.00%</b>

Notes:

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.



4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3b – Non-indigenous Australians**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	17,239	53.20%	36,300	53.16%
	Failed to comply with activity agreement with Provider	7,821	24.14%	16,791	24.59%
	Failure reconnection with Provider	2,253	6.95%	4,218	6.18%
	Unsatisfactory attendance at Work for the Dole project	1,529	4.72%	3,174	4.65%
	Failed to attend reconnection appointment	1,121	3.46%	2,345	3.43%
	Other	2,441	7.53%	5,451	7.98%
<b>Total Non-Indigenous Participation Failures</b>		<b>32,404</b>	<b>100.00%</b>	<b>68,279</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	1,205	55.40%	2,714	56.09%
	Dismissed from employment due to misconduct	679	31.22%	1,434	29.63%
	Unsatisfactory attendance at full time Work for the Dole	99	4.55%	246	5.08%
	Failed to start suitable job as arranged	67	3.08%	190	3.93%
	Failed to accept an offer of suitable employment	104	4.78%	218	4.51%
	Other	21	0.97%	37	0.76%
<b>Total Non-Indigenous Serious Failures</b>		<b>2,175</b>	<b>100.00%</b>	<b>4,839</b>	<b>100.00%</b>

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2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.

3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4a – Female**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	7,075	57.53%	14,755	57.19%
	Failed to comply with activity agreement with Provider	2,607	21.20%	5,670	21.98%
	Failure reconnection with Provider	874	7.11%	1,609	6.24%
	Unsatisfactory attendance at Work for the Dole project	551	4.48%	1,154	4.47%
	Failed to attend reconnection appointment	336	2.73%	668	2.59%
	Other	856	6.96%	1,945	7.54%
<b>Total Female Participation Failures</b>		<b>12,299</b>	<b>100.00%</b>	<b>25,801</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	388	63.82%	859	64.54%
	Dismissed from employment due to misconduct	148	24.34%	320	24.04%
	Unsatisfactory attendance at full time Work for the Dole	25	4.11%	56	4.21%
	Failed to accept an offer of suitable employment	31	5.10%	54	4.06%
	Failed to start suitable job as arranged	<20	N/A	37	2.78%
	Other	<20	N/A	<20	N/A
<b>Total Female Serious Failures</b>		<b>608</b>	<b>100.00%</b>	<b>1,331</b>	<b>100.00%</b>

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4b – Male**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	13,000	51.75%	27,772	52.25%
	Failed to comply with activity agreement with Provider	5,965	23.75%	12,728	23.95%
	Failure reconnection with Provider	1,943	7.73%	3,617	6.81%
	Unsatisfactory attendance at Work for the Dole project	1,309	5.21%	2,691	5.06%
	Failed to attend reconnection appointment	935	3.72%	1,995	3.75%
	Other	1,968	7.83%	4,346	8.18%
<b>Total Male Participation Failures</b>		<b>25,120</b>	<b>100.00%</b>	<b>53,149</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	912	51.67%	2,064	52.17%
	Dismissed from employment due to misconduct	568	32.18%	1,210	30.59%
	Unsatisfactory attendance at full time Work for the Dole	116	6.57%	276	6.98%
	Failed to accept an offer of suitable employment	79	4.48%	181	4.58%
	Failed to start suitable job as arranged	63	3.57%	179	4.52%
	Other	27	1.53%	46	1.16%
<b>Total Male Serious Failures</b>		<b>1,765</b>	<b>100.00%</b>	<b>3,956</b>	<b>100.00%</b>

Notes:

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2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5a - Age under 18 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,469	54.81%	2,957	54.89%
	Failed to comply with activity agreement with Provider	789	29.44%	1,604	29.78%
	Failure reconnection with Provider	220	8.21%	410	7.61%
	Failed to attend reconnection appointment	117	4.37%	209	3.88%
	Failed to attend job interview	<20	N/A	76	1.41%
	Other	66	2.46%	131	2.43%
<b>Total under 18 years Participation Failures</b>		<b>2,680</b>	<b>100.00%</b>	<b>5,387</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	38	70.37%	73	60.33%
	Dismissed from employment due to misconduct	<20	N/A	36	29.75%
	Failure to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total under 18 years Serious Failures</b>		<b>54</b>	<b>100.00%</b>	<b>121</b>	<b>100.00%</b>

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5b - Age 18 to 20 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,995	52.32%	8,272	52.68%
	Failed to comply with activity agreement with Provider	1,777	23.27%	3,745	23.85%
	Failure reconnection with Provider	603	7.90%	1,106	7.04%
	Unsatisfactory attendance at Work for the Dole project	422	5.53%	778	4.96%
	Failed to attend reconnection appointment	304	3.98%	598	3.81%
	Other	535	7.01%	1,202	7.66%
<b>Total Participation Failures for 18 to 20 year-olds</b>		<b>7,636</b>	<b>100.00%</b>	<b>15,701</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	165	53.40%	394	54.87%
	Dismissed from employment due to misconduct	102	33.01%	222	30.92%
	Failed to start suitable job as arranged	<20	N/A	39	5.43%
	Unsatisfactory attendance at Work For Dole	<20	N/A	31	4.32%
	Failed to accept an offer of suitable employment	<20	N/A	27	3.76%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 18 to 20 year-olds</b>		<b>309</b>	<b>100.00%</b>	<b>718</b>	<b>100.00%</b>

Notes:

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2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
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**Table 5c - Age 21 to 24 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	4,087	50.54%	8,525	51.38%
	Failed to comply with activity agreement with Provider	1,979	24.47%	4,059	24.46%
	Failure reconnection with Provider	679	8.40%	1,181	7.12%
	Unsatisfactory attendance at Work for the Dole project	452	5.59%	900	5.42%
	Failed to attend reconnection appointment	310	3.83%	647	3.90%
	Other	580	7.17%	1,281	7.72%
<b>Total Participation Failures for 21 to 24 year-olds</b>		<b>8,087</b>	<b>100.00%</b>	<b>16,593</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	286	56.86%	613	56.60%
	Dismissed from employment due to misconduct	145	28.83%	299	27.61%
	Unsatisfactory attendance at Work For Dole	37	7.36%	80	7.39%
	Failed to start suitable job as arranged	<20	N/A	41	3.79%
	Failed to accept an offer of suitable employment	<20	N/A	38	3.51%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 21 to 24 year-olds:</b>		<b>503</b>	<b>100.00%</b>	<b>1,083</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5d - Age 25 to 29 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	3,305	54.53%	7,067	54.78%
	Failed to comply with activity agreement with Provider	1,269	20.94%	2,721	21.09%
	Failure reconnection with Provider	511	8.43%	961	7.45%
	Unsatisfactory attendance at Work for the Dole project	309	5.10%	666	5.16%
	Failed to attend reconnection appointment	223	3.68%	484	3.75%
	Other	444	7.33%	1,001	7.76%
<b>Total Participation Failures for 25 to 29 year-olds</b>		<b>6,061</b>	<b>100.00%</b>	<b>12,900</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	256	55.77%	544	55.23%
	Dismissed from employment due to misconduct	136	29.63%	283	28.73%
	Unsatisfactory attendance at Work For Dole	28	6.10%	71	7.21%
	Failed to start suitable job as arranged	<20	N/A	45	4.57%
	Failed to accept an offer of suitable employment	<20	N/A	31	3.15%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 25 to 29 year-olds</b>		<b>459</b>	<b>100.00%</b>	<b>985</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 5e - Age 30 to 34 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	2,304	55.25%	5,076	56.06%
	Failed to comply with activity agreement with Provider	800	19.18%	1,797	19.85%
	Failure reconnection with Provider	332	7.96%	623	6.88%
	Unsatisfactory attendance at Work for the Dole project	237	5.68%	487	5.38%
	Failed to attend reconnection appointment	139	3.33%	312	3.45%
	Other	358	8.59%	759	8.38%
<b>Total Participation Failures for 30 to 34 year-olds</b>		<b>4,170</b>	<b>100.00%</b>	<b>9,054</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	170	56.48%	387	56.83%
	Dismissed from employment due to misconduct	86	28.57%	184	27.02%
	Unsatisfactory attendance at Work For Dole	<20	N/A	43	6.31%
	Failed to start suitable job as arranged	<20	N/A	34	4.99%
	Failed to accept an offer of suitable employment	<20	N/A	26	3.82%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 30 to 34 year-olds</b>		<b>301</b>	<b>100.00%</b>	<b>681</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5f - Age 35 to 39 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,920	56.52%	4,140	55.64%
	Failed to comply with activity agreement with Provider	659	19.40%	1,500	20.16%
	Unsatisfactory attendance at Work for the Dole project	196	5.77%	443	5.95%
	Failure reconnection with Provider	233	6.86%	461	6.20%
	Failed to attend reconnection appointment	88	2.59%	200	2.69%
	Other	301	8.86%	697	9.37%
<b>Total Participation Failures for 35 to 39 year-olds</b>		<b>3,397</b>	<b>100.00%</b>	<b>7,441</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	122	46.9%	297	51.38%
	Dismissed from employment due to misconduct	93	35.8%	195	33.74%
	Unsatisfactory attendance at Work For Dole	<20	N/A	36	6.23%
	Failed to accept an offer of suitable employment	<20	N/A	26	4.50%
	Other	<20	N/A	24	4.15%
<b>Total Serious Failures for 35 to 39 year-olds:</b>		<b>260</b>	<b>100.0%</b>	<b>578</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5g - Age 40 to 44 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	1,340	58.39%	2,834	56.40%
	Failed to comply with activity agreement with Provider	439	19.13%	1,049	20.88%
	Unsatisfactory attendance at Work for the Dole project	135	5.88%	304	6.05%
	Failure reconnection with Provider	124	5.40%	262	5.21%
	Failed to attend Work for the Dole interview	65	2.83%	134	2.67%
	Other	192	8.37%	442	8.80%
<b>Total Participation Failures for 40 to 44 year-olds</b>		<b>2,295</b>	<b>100.00%</b>	<b>5,025</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	89	52.66%	213	54.20%
	Dismissed from employment due to misconduct	50	29.59%	111	28.24%
	Unsatisfactory attendance at Work For Dole	<20	N/A	34	8.65%
	Other	<20	N/A	35	8.91%
<b>Total Serious Failures for 40 to 44 year-olds</b>		<b>169</b>	<b>100.00%</b>	<b>393</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5h - Age 45 to 49 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	831	51.65%	1,855	52.55%
	Failed to comply with activity agreement with Provider	402	24.98%	876	24.82%
	Unsatisfactory attendance at Work for the Dole project	105	6.53%	247	7.00%
	Failed to attend Work for the Dole interview	40	2.49%	101	2.86%
	Failure reconnection with Provider	75	4.66%	134	3.80%
	Other	156	9.70%	317	8.98%
<b>Total Participation Failures for 45 to 49 year-olds</b>		<b>1,609</b>	<b>100.00%</b>	<b>3,530</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	73	50.34%	166	51.71%
	Dismissed from employment due to misconduct	48	33.10%	95	29.60%
	Failed to accept an offer of suitable employment	<20	N/A	26	8.10%
	Unsatisfactory attendance at Work For Dole	<20	N/A	20	6.23%
	Failed to start suitable job as arranged	<20	N/A	<20	N/A
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for 45 to 49 year-olds</b>		<b>145</b>	<b>100.00%</b>	<b>321</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5i - Age 50 to 54 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	495	56.57%	1,052	54.37%
	Failed to comply with activity agreement with Provider	266	30.40%	612	31.63%
	Failed to attend reconnection appointment	30	3.43%	64	3.31%
	Delayed entering into activity agreement with Provider	30	3.43%	60	3.10%
	Failed to attend reconnection appointment	<20	N/A	33	1.71%
	Other	45	5.14%	114	5.89%
<b>Total Participation Failures for 50 to 54 year-olds</b>		<b>875</b>	<b>100.00%</b>	<b>1,935</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	51	53.13%	115	52.04%
	Dismissed from employment due to misconduct	29	30.21%	66	29.86%
	Failed to accept an offer of suitable employment	<20	N/A	20	9.05%
	Other	<20	N/A	20	9.05%
<b>Total Serious Failures for 50 to 54 year-olds</b>		<b>96</b>	<b>100.00%</b>	<b>221</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5j - Age 55 to 59 years**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	227	52.55%	515	53.15%
	Failed to comply with activity agreement with Provider	136	31.48%	304	31.37%
	Delayed entering into activity agreement with Provider	<20	N/A	44	4.54%
	Failed to attend job interview	<20	N/A	24	2.48%
	Other	40	9.26%	82	8.46%
<b>Total Participation Failures for 55 to 59 year-olds</b>		<b>432</b>	<b>100.00%</b>	<b>969</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	34	60.71%	71	59.66%
	Other	22	39.29%	48	40.34%
<b>Total Serious Failures for 55 to 59 year-olds</b>		<b>56</b>	<b>100.00%</b>	<b>119</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5k - Age 60 years and over**

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Participation Failures	Failed to attend interview with Provider	102	57.63%	234	56.39%
	Failed to comply with activity agreement with Provider	56	31.64%	131	31.57%
	Delayed entering into activity agreement with Provider	<20	N/A	25	6.02%
	Other	<20	N/A	25	6.02%
<b>Total Participation Failures for age 60 years and over</b>		<b>177</b>	<b>100.00%</b>	<b>415</b>	<b>100.00%</b>

Failure Type	Reason for Failure	Number of Failures	Percentage of Participation Failures	Financial year to date number	Financial year to date percentage
Serious Failures	Voluntarily unemployed - left without good reason	<20	N/A	50	74.63%
	Other	<20	N/A	<20	N/A
<b>Total Serious Failures for age 60 years and over</b>		<b>21</b>	<b>100.00%</b>	<b>67</b>	<b>100.00%</b>

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2008/09 financial year (i.e. applied in the period 01/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2009). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 6 – Eight week Non-Payment periods incurred by job seekers**

<b>Reason for 8 week Non-Payment Period</b>	<b>Number</b>	<b>Percentage</b>	<b>Financial year to date number</b>	<b>Financial year to date percentage</b>
Third or subsequent participation failure	2009	46.61%	4469	46.16%
Serious Failure	2301	53.39%	5212	53.84%
<b>Total</b>	<b>4310</b>	<b>100.00%</b>	<b>9681</b>	<b>100.00%</b>

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the second quarter of the 2008/09 financial year (i.e. applied in the period 1/10/2008-31/12/2008 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/3/2009).
2. The total number of 8 week NPPs imposed in the December quarter represents approximately 0.54 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 1.01 per cent of all job seekers subject to the Welfare to Work compliance framework during the six months to 31 December 2008.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).