The Skills for Education and Employment (SEE) program provides language, literacy and numeracy (LLN) training to eligible job seekers, to help them participate more effectively in training or in the labour force. The program is delivered across Australia, from metropolitan and regional areas, right through to remote communities.

Being better prepared to secure sustainable employment is the key goal of the SEE program.

Kristy’s Beginnings

Kristy is a mother of two young children and a qualified chef, who unfortunately found herself unemployed due to family responsibilities and a health condition.

‘I was at a loss with what to do career-wise, and after many discussions with my employment service provider and looking deep within (to find) what I enjoyed, I decided I’d like to work with children.’

After making the life altering decision to change her career, Kristy received a call from her employment service provider about a pre-employment program with Stepping Stone SA Childcare and Early Development Centres.

Stepping Stone

The Stepping Stone program was aimed at job seekers in northern Adelaide who could benefit from some improvement in their LLN skills.

Participants in the program undertook a Certificate III in Early Childhood Education and Care that included additional LLN support through the SEE program. A large component of the training also involved work experience at Stepping Stone childcare centres.

Using an innovative approach, training was co-delivered by several stakeholders, including Interskills, who provided the SEE LLN support, as well as Enhance Training and Recruitment and Renewal SA.
Study and LLN Support

Although Kristy was fairly confident of her LLN skills, a pre-training assessment showed that she could benefit from some improvements and support. The Stepping Stone program proved to be a perfect fit for Kristy.

Once Kristy started the Stepping Stone program, she quickly realised the advantages study combined with LLN support could provide.

‘Having Linda from Interskills there delivering the SEE program proved to be a great asset to helping me get through the course successfully. She helped not only me, but all of us, with many things that we would need to know to get a good start with our assessments, things that had long been forgotten since leaving school. Things like writing reports, essays, (and) doing oral presentations.’

This additional support came in especially handy for Kristy when she delivered an excellent presentation about her Stepping Stone experiences at the national 2015 SEE Provider Forum in Canberra. To comfortably and confidently deliver a presentation in front of 150 LLN teachers was a huge achievement for someone who doesn’t consider herself a natural public speaker!

For more information please visit the Skills for Education and Employment (SEE) website:


Support Leads to Results

Participating in the Stepping Stone program for five months full-time, Kristy overcame many obstacles, with the support of her family and trainers, to successfully complete her Certificate III in Early Childhood Education and Care.

Kristy has since enrolled in the Diploma of Early Childhood Education and Care, and impressed her trainers so much that she secured employment within the Stepping Stone Centres. Kristy not only achieved her goals and successfully undertook a total career change, but improved her overall confidence and employability.

‘Due to everything that Andrea and Linda were able to teach me, I have been working successfully as a casual in four different centres... I have recently been offered permanent part time [work] by my base centre... I am very proud of what I have accomplished and so are all my family and friends.’